

9M 2017 Financial Results Presentation

November 7, 2017



Disclaimer



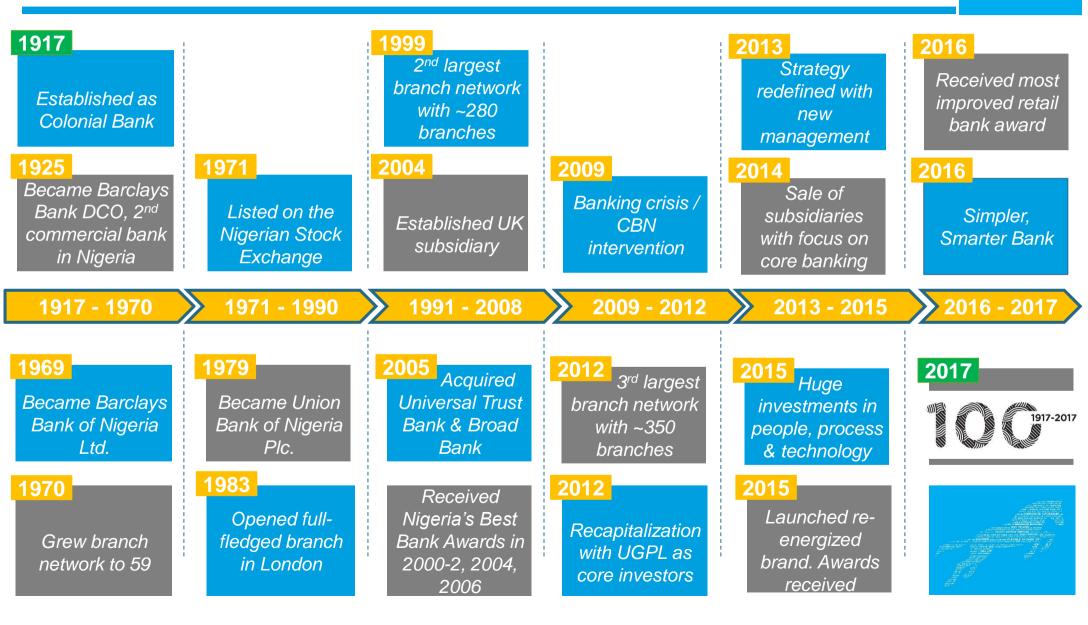
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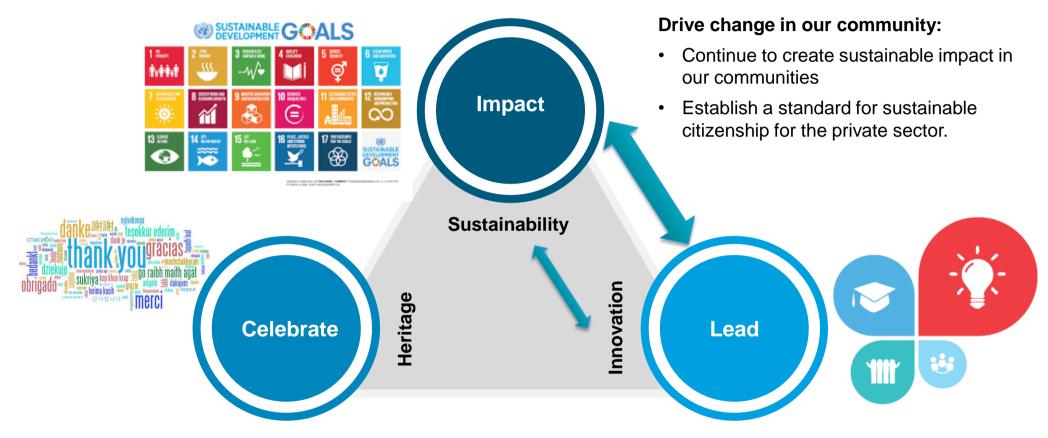


UBN – Celebrating 100 Years of Strength, Reliability and Growth





Union @ 100 – Celebrate. Impact. Lead.



We have a rich, long heritage made possible by key stakeholders in our journey and we must celebrate them:

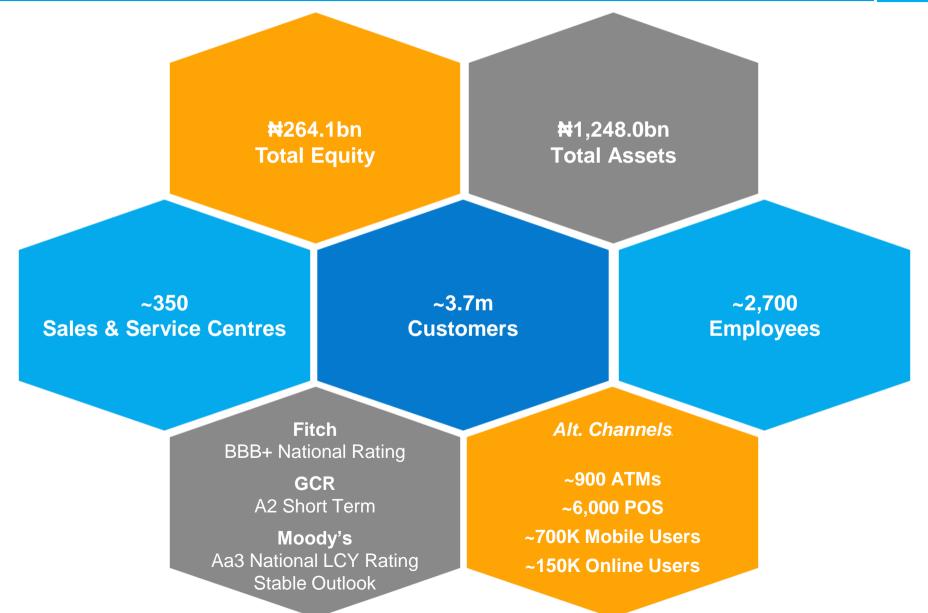
• Employees, Customers, Alumni, Other stakeholders

How we will lead in the future:

 Be at the leading edge of innovation, placing emphasis on enhancing customer experience and driving social innovation



Union Bank at a Glance (as of September 2017)





Do betta with UnionBetta!

Earn 7% interest when you start saving with as little as N5,000. To make things even betta, Union Bank will make a donation on your behalf to a charitable cause.

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The Operating Environment Union Bank Update 9M 2017 Financial Performance Looking Ahead



Less Stress, More Business

UnionOne helps you manage your finances so you can focus on what matters most to you and your business.

Building a simpler, smarter bank www.unionbankng.com customerservice@unionbankng.com/ 0700 700 7000

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The Operating Environment

Emeka Emuwa Chief Executive Officer



In 2017, the Nigerian economy has seen some ups and downs





Current macroeconomic trends in Nigeria reveal some positives

Dec-16 Jun-17 Sep-17 Sep-16 Mar-17 Nigeria's GDP is projected to expand 0.8^{1} -1%² in 2017. Real 0.6% In Q2'17, GDP grew by 0.55% year-on-year following GDP -0.9% -1.7% Growth five consecutive quarters of negative growth. Rate -2.3% 32.2 30.3 30.3 Reserves currently stand at \$33.2bn (as of Nov 3), vs. External \$32.2bn in Sept'17, and \$25.8bn in Dec'16. 25.8 Reserves 24.5 Crude oil (Bonny Light) was \$64.27 (as of Nov 6), up 53.9 Crude Oil from \$54.6 in Sept'17 and \$53.90 in Dec'16 (fuelled by 51.9 50.6 (Bonny Light) 54.6 46.9 higher demand and output cuts limiting supply). \$/barrel 482 470 BDC Rate N/\$ As at Nov 3, the IEFX window closed at ₩360.57/\$. **NAFEX Rate** 362 CBN's official FX has rate remained flat at ₩305.85/\$. N/\$ 395 Official 368 305 305 Rate N/\$ 306 306 306 In Sept, inflation improved slightly to 15.98%. It reached an all year high of 18.60% in Dec'16 driven by 17.3% 16.1% 16.0% Inflation 17.9% increased price of general consumer goods 18.6%

cource: CBN, NBS , FDC, OPEC, other research Notes: 1 IMF GDP forecasts; 2 World bank GDP growth forecasts

ENVIRONMENT

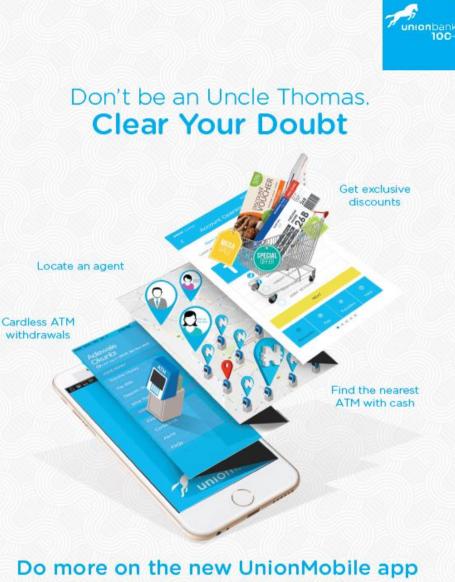
OPERATING

THE



Recent regulatory developments highlight some positives

Q1 2017	 Flexible FX rules were introduced by the Central Bank of Nigeria (CBN), including the removal of the 60:40 FX allocation to manufacturers
Q2 2017	 The nationwide implementation of the cashless policy is suspended, with CBN directing banks to revert to old charges and refund debited customers A special FX window for SMEs is introduced, to enable operators import eligible items A special FX window for investors and exporters is introduced, to improve liquidity in the forex market Bank charges were revised, effective May 1
Q3 2017	 CBN reiterated the IFRS 9 guidance that was released in December 2016, providing guidance for banks to commence the parallel run of IAS 39 and IFRS 9 by October 1, 2017 CBN announced plans to establish two new financial instruments: "Funding for Liquidity Facility (FfLF)" and "Intra-Day Facility (IDF)"; to provide liquidity support to licensed Non-Interest Financial Institutions (NIFI) Rates retained at 30%, 14% and 22.5% for liquidity ratio, MPR and CRR respectively, by MPC



We've raised the bar on simpler, smarter banking with the new UnionMobile app. Of course to enjoy these benefits, you have to first believe. Go ahead, download the new UnionMobile app... Clear your doubt

Your Simpler, Smarter Bank



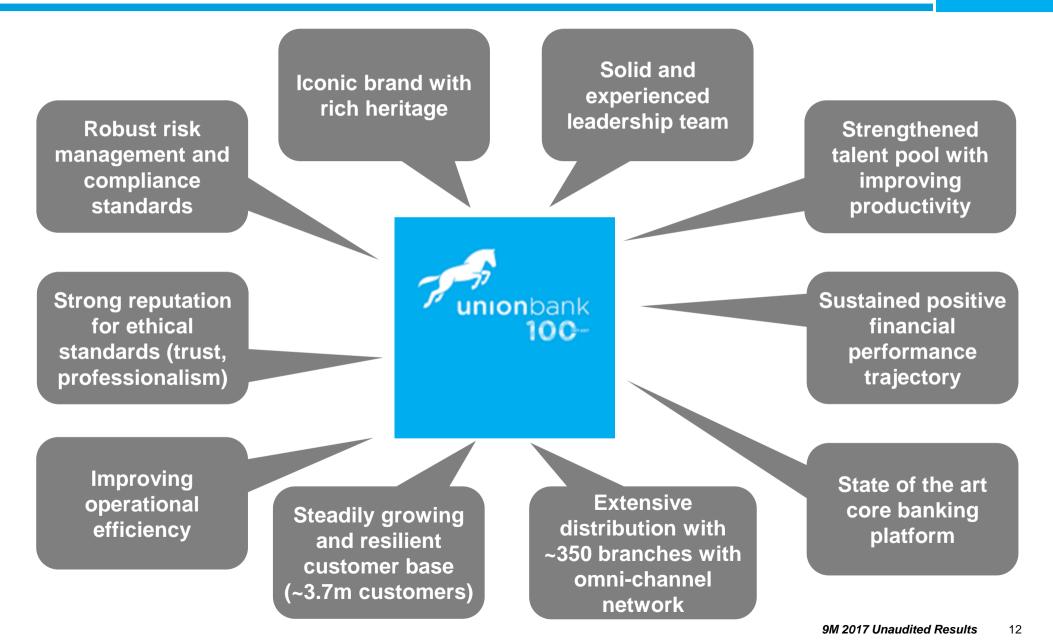


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Union Bank Update 2

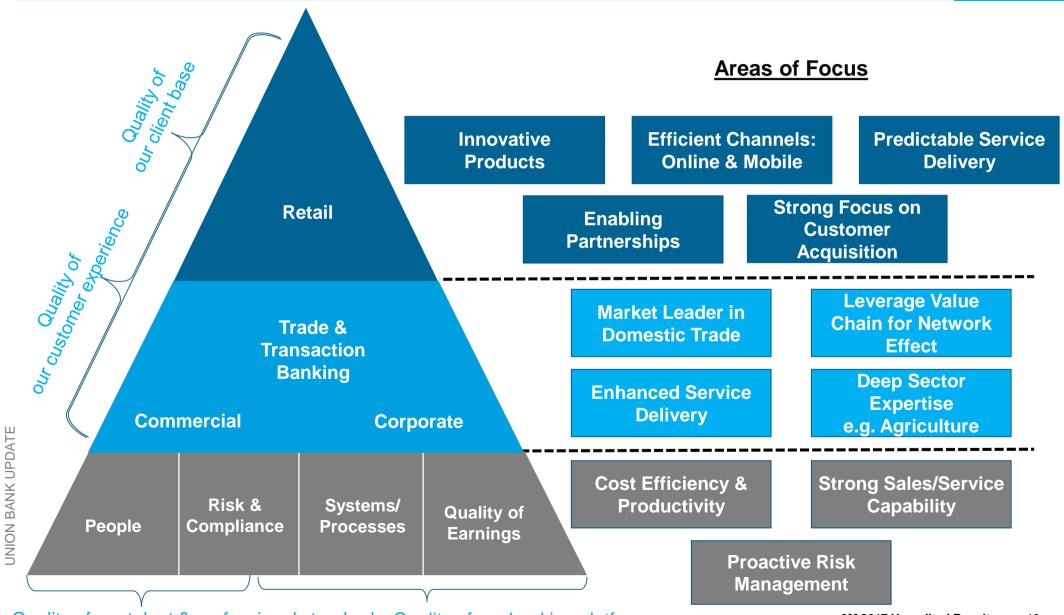


Today, Union Bank is a simpler, smarter bank



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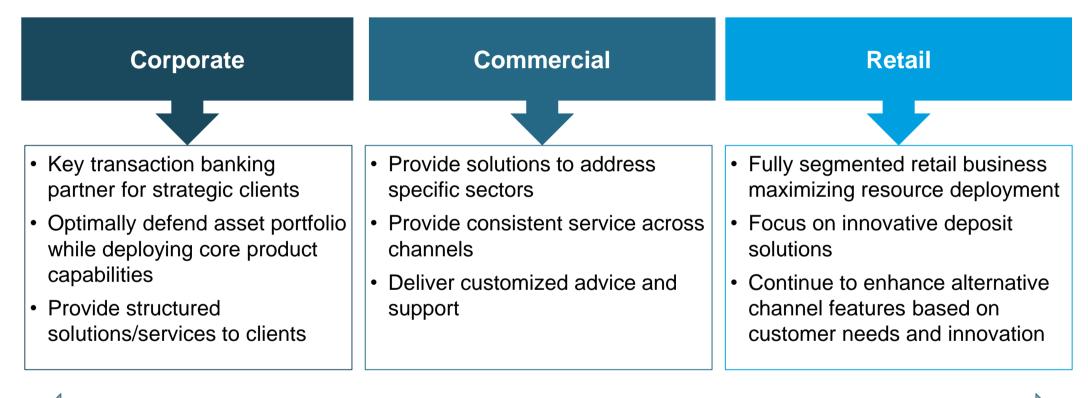
Our focus remains retail, trade and transaction banking



Quality of our talent & professional standards Quality of our banking platform



Strategy is consistent across our businesses



Value Chain Approach



We have made great strides in our priority areas

People	Capital	Funding & Liquidity	Operational & Cost Efficiency	Positioning
 Invested in our people to drive productivity Launched revised employee value proposition to drive retention 9th Best Company to Work For (Jobberman) 	 N50bn rights issue closed Resolved negative retained earnings constraint to allow future dividend payments 	 Liquidity remains above regulatory requirements of 30% Secured new funding and trade lines 	 Reinvested cost savings in technology and process enhancements Increased alternative channel push driving reduced cost to serve 	 Launched "Clear Your Doubt" campaign yielding positive results Reinforced simpler smarter bank through new UnionMobile and UnionOnline Centenary celebrations and engagement across Nigeria



Our omni-channel network is delivering rapid digital penetration

Channel Productivity and Digital Penetration



Almost 62x growth in active mobile banking users since 2012 (~689k vs. ~11k)



Almost 18x growth in active online banking users since 2012 (>141k vs. ~8k)



Almost 11x growth in active debit card users since 2012 (~2.2m vs. ~200k)



>3x growth in number of active ATMs across Nigeria since 2012 (~860 vs. ~270)



∼₦80bn in transactions processed monthly for >830 transacting clients on UnionOne (vs. 19 in 2014 postlaunch)



Almost 6x growth in number of active POS devices across Nigeria since 2012 (~5.7k vs. ~1k)

In 2017, we upgraded 50+ branches and continued our community and sustainability efforts



Upgraded Branches

- 65+ transformation projects in progress; 50 projects completed in 9M'17
- 70+ projects to be completed by end of 2017



Community and Sustainability Achievements

- Partnered with JAN (Junior Achievement Nigeria) on second year of LEAD Camp 2017
- Sponsored the 2nd edition of Foto.Factory.Lagos, a platform for supporting budding photographers
- Partnered with Girls Coding (Pearls Africa Foundation) to organize a tech training residential camp for 50 girls from underserved communities around Lagos
- Conducted wehub (the bank's internal women's empowerment network) hangouts in over 15 states across the country
- Impacted over 3000 students through our bank-led financial inclusion teaching/mentoring activities
- Trained 36 entrepreneurs with Junior Chamber International, as part of 19th Leadership Academy
- Continuously adopted environmentally friendly business practices and operations:
 - Deployment of energy efficient equipment to help reduce our carbon footprint
 - Continued expansion of recycling footprints, with plans to expand to 40 remaining Lagos branches, Abuja and Kano in 2018

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Union @ 100: Our centenary celebrations have been community and customer-focused, inspiring discussions around "the next 100"



100th Anniversary Initiatives and Celebrations in H2 2017



Launched 30+ branches across 16 states (Abia, Abuja, Benue, Delta, Ebonyi, Enugu, Kaduna, Kano, Katsina, Kogi, Kwara, Lagos, Niger, Ogun, Oyo and Plateau)



UNION BANK UPDATE

Celebrated customers and employees during the 100th Anniversary Customer and Employee Giveaway promos



"The Next 100: A Call to Action," organized to position the bank as a leading private sector organization for the achievement of the sustainable development goals (SDGs) in Nigeria



Hosted anniversary galas across the country to honor customers and stakeholders who have supported the bank over the years



Engaged Nigeria in special ways – through the Centenary Art Challenge, we engaged creatives across Nigeria, further recognizing art as an important expression of our culture. The Centenary Innovation Challenge focused on ideas that can resolve typical issues faced by everyday Nigerians



Supported the growth of technology-enabled startups through Start-Up Connect, an acceleration programme designed in partnership with Co-Creation Hub

Our rights issue closed on Oct 30 and proceeds expected by year-end







SET YOUR TARGET, HIT YOUR GOAL!

BECOME A MILLIONAIRE WITH UNIONGOAL.



3 9M 2017 Financial Performance

Oyinkan Adewale Chief Financial Officer



Group Key Financial Highlights – 9M 2017

Gross Earnings	
Profit Before Tax (PBT)	■ Down 2% to ₦13.0bn (₦13.3bn in 9M 2016)
Interest Income	
Net Interest Income after Impairment	
Non-Interest Income	→ Down 6% to ₦21.0bn (₦22.5bn in 9M 2016)
Customer Deposits	
Gross Loans	→ Down 5% to ₦508.6bn (₦535.8bn at Dec 2016)



9M 2017 Performance – Group Financial Summary

		Sept-2017	Dec-2016	Δ
Delever	Assets	1,358.2	1,252.7	8%
Balance Sheet	Gross Loans	508.6	535.8	(5%)
(₩ 'bn)	Customer Deposits	767.9	658.4	17%
	Equity	285.5	271.7	5%
Кеу	Loan to Deposit Ratio	66.0%	81.4%	(15.4%)
Ratios	Non-Performing Loan Ratio	9.1%	6.9%	2.2%
		9M 2017	9M 2016	Δ
	Gross Earnings	109.5	94.8	16%
	Interest Income	88.5	72.3	22%
	Net Interest Income	46.9	48.1	(2%)
Income Statement	Non-Interest Income	21.0	22.5	(6%)
(Ħ 'bn)	Credit Impairment	(6.0)	(12.9)	(53%)
	Operating Expenses	(49.0)	(44.6)	10%
	Profit Before Tax	13.0	13.3	(2%)
	Profit After Tax	12.4	13.0	(5%)
	Net Interest Margin	7.5%	8.8%	(1.3%)
	Cost to Income Ratio	72%	63%	9%
Key	Return on Equity	6.0%	6.9%	(0.9%)
Ratios	Return on Assets	1.3%	1.6%	(0.3%)
	Net Asset Value per share	₩ 16.86	₩14.95	₩1.91
	Earnings Per Share	72k	76k	(4k)



Bank Key Financial Highlights – 9M 2017

Gross Earnings	
Profit Before Tax (PBT)	– Down 11% to ₦11.7bn (₦13.2bn in 9M 2016)
Interest Income	
Net Interest Income after Impairment	
Non-Interest Income	→ Down 9% to ₦20.3bn (₦22.1bn in 9M 2016)
Customer Deposits	
Gross Loans	→ Down 6% to ₦486.5bn (₦518.3bn at Dec 2016)



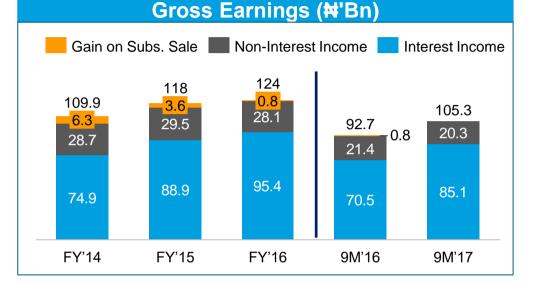
9M 2017 Performance – Bank Financial Summary

		Sept-2017	Dec-2016	Δ
Delever	Total Assets	1,248.0	1,123.5	11%
Balance	Gross Loans	486.5	518.3	(6%)
Sheet	Customer Deposits	757.9	633.8	20%
(Ħ 'bn)	Equity	264.1	251.3	5%
Key	Liquidity Ratio (regulatory minimum - 30%)	40.6%	33.1%	7.5%
Ratios	Loan to Deposit Ratio	64.0%	81.8%	(17.6%)
	Non-Performing Loan Ratio	9.6%	7.1%	2.5%
		9M 2017	9M 2016	Δ
	Gross Earnings	105.3	92.7	14%
	Interest Income	85.1	70.5	21%
	Net Interest Income	43.8	46.4	(6%)
Income	Non-Interest Income	20.3	22.1	(9%)
Statement (₦ 'bn)	Credit Impairment	(5.9)	(12.8)	(54%)
	Operating Expenses	(46.6)	(42.7)	9%
	Profit Before Tax	11.7	13.2	(11%)
	Profit After Tax	11.4	13.1	(12%)
	Net Interest Margin	8.2%	10.0%	(1.8%)
	Cost to Income Ratio	73%	62%	11%
Key	Return on Equity	5.9%	7.5%	(1.6%)
Ratios	Return on Assets	1.3%	1.7%	(0.4%)
	Net Asset Value per share	₩15.59	₩13.98	₩1.61
	Earnings Per Share	67k	77k	(10k)

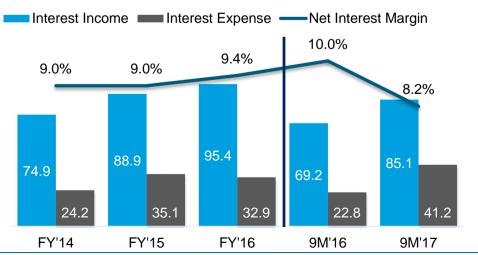


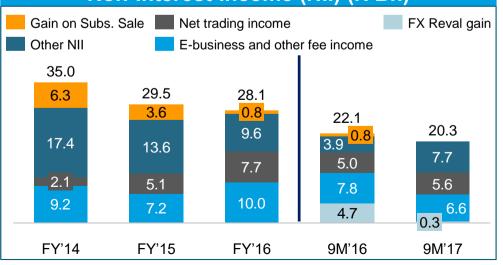
Interest income is a leading driver of revenue growth

- Bank Gross Earnings up 14% to ₩105.3bn (₩92.7bn in 9M'16)
- Bank Interest Income up 21% to ₩85.1bn vs. ₩70.5bn in 9M'16
- Non-Interest Income down by 9% to ₦20.3bn; excluding one-off gains of ₦4.7bn in FX reval and ₦752m in subsidiary sales in 9M'16, NII grew by 20%
- Net Interest Income after Impairment up 13% (₦37.9bn in 9M'17 vs. ₦33.5bn in 9M'16)
- ₦2.0bn in **Recoveries** in 9M'17 vs. ₦0.9bn in 9M'16



Interest Income & Interest Expense (#'Bn)





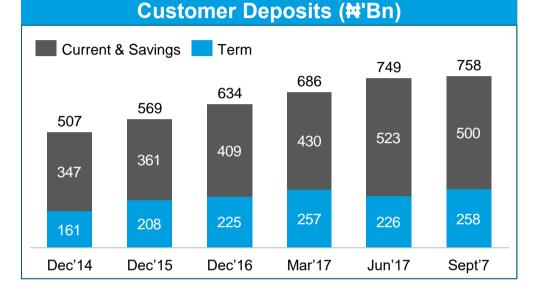
Non-Interest Income (NII) (#'Bn)

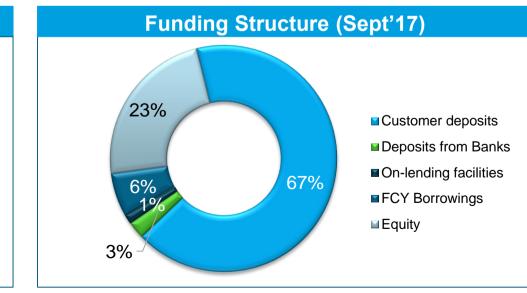
⁹M 2017 FINANCIAL PERFORMANCE

Increased deposits driven by a revamped digital platform and a customer-centric product suite

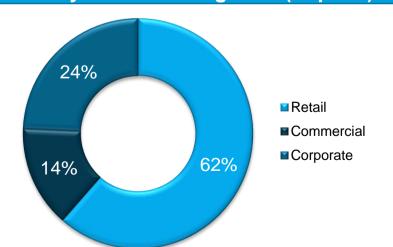


- Customer Deposits up 20% to ₩757.9bn (₩633.8bn as at Dec 2016); low cost deposits increased to 66% of total deposits vs. 65% in Dec 2016
 - Growth led by rise in number of customers, increased uptake of product offerings, increased market penetration and financial inclusion initiatives
 - ~90% YoY increase in new-to-bank customers
 - ~103% growth YoY in active mobile subscribers
 - ~148% growth YoY in active online subscribers
 - ~38% growth YoY in active cards





Deposits by Business Segment (Sept'17)



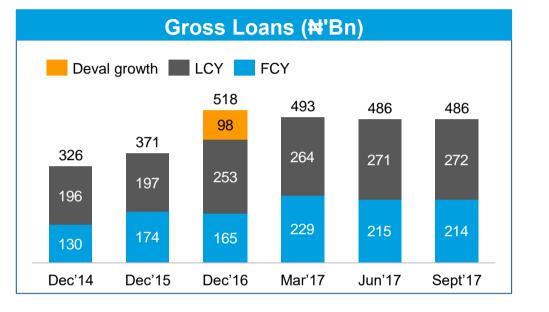
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BANK FINANCIAL FIGURES

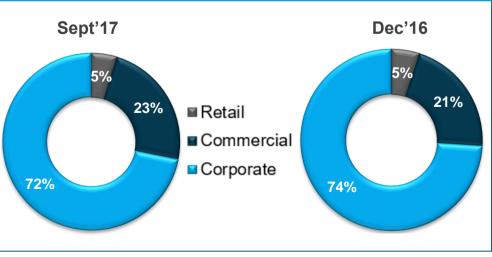


Deliberate efforts to maintain balance of loan book

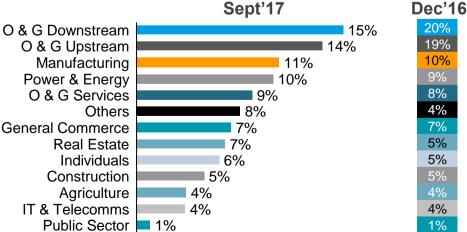
- Bank Gross Loans down 6% to ₩486.5bn • (₦518.3bn in Dec'16): improving FX availability facilitated liquidation of mature obligations in the Fcy book
- Fcy loan book down 19% from Dec'16; Lcy loan book up 8%
- Fcy loan book now 44% of Gross Loans vs 51% at Dec' 16
- Concentration in the O&G sector has reduced •



Gross Loans by Business Segment



Gross Loans by Sector Sept'17 15% 14% 11%

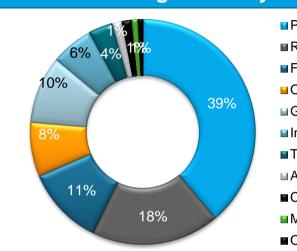


PERFORMANCE 2017 FINANCIAL <u>M</u>6



Strong focus on sufficient provisioning and recoveries

- **NPL Ratio** of 9.6% at Sept'17 (7.1% Dec'16), reflects the challenging macro environment
- Coverage Ratio of 202% at 9M'17 (181.8% Dec'16) reflects adequate provisioning
- We remain focused on NPL recovery and continuous monitoring of loan book
 - N2.0bn in Recoveries in 9M 2017 vs. №923m in 9M 2016 (119% increase)



Non Performing Loans By Sector (Sept'17)

Power & Energy (N=1)
Real Estate (N=1)
Finance & Insurance (N=1)
Oil & Gas Downstream
General Commerce
Individual
Transportation & Storage
Agriculture
Construction
Manufacturing
Others



NPL & Coverage Ratios



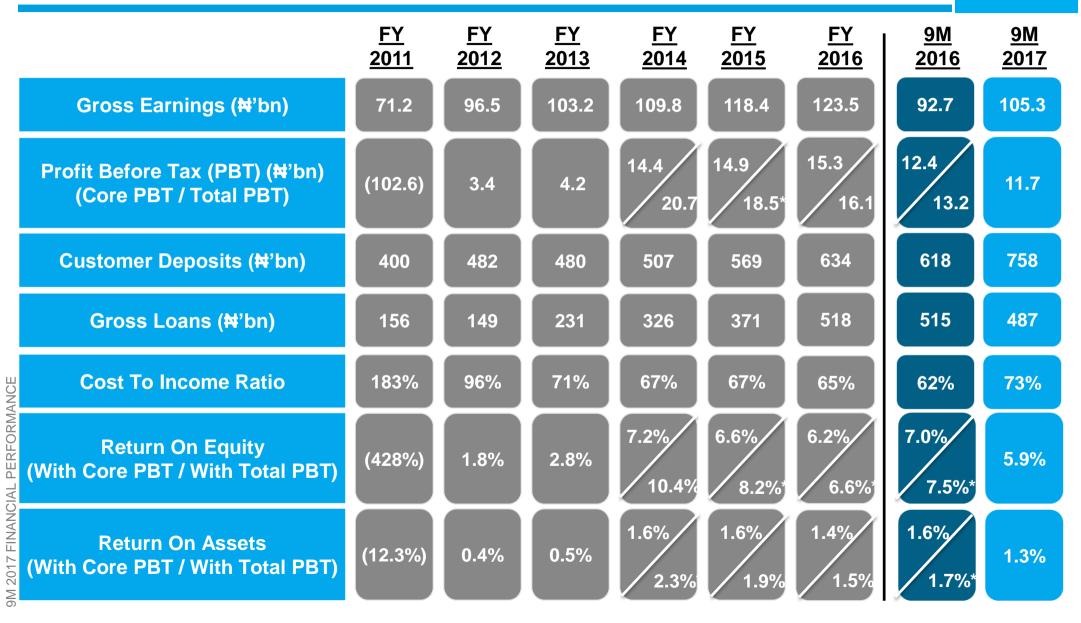
BANK FINANCIAL FIGURES

*Includes regulatory risk reserves

9M 2017 Unaudited Results 28



Bank's Financial Performance Trend



Note: *Includes one-time gain on sale of subsidiaries: FY'14 – ₩6.3bn; FY'15 – ₩3.6bn; FY'16 – ₩0.8bn

THE NEXT 100: A CALL TO ACTION



4 Looking Ahead

Emeka Emuwa Chief Executive Officer

Looking Ahead: Union Bank Mission and Ambition

Leader in Retail Banking, Trade and Transaction Banking

- Well recognized brand and benchmark for high customer satisfaction
- Market leader in domestic trade; payment and collections across value chain

Nigeria's Most Reliable and Trusted Banking Partner

 Leader in governance and controls with international standard compliance

2

Service predictability and consistency

Leader in Citizenship, Sustainability and Innovation

3

 Leading driver of change and sustainable development goals







Closing Out 2017 – Consolidating Gains for 2018 Growth





Enhanced Platforms (Channels, People, Processes)





Looking ahead, we have identified real opportunities for growth

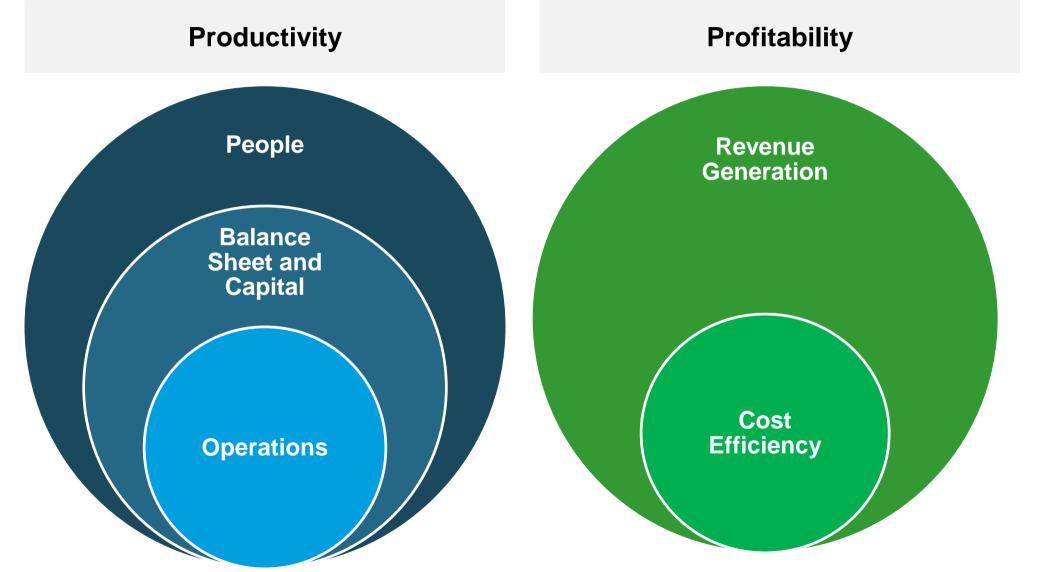
Invest in Key Sectors for Nigeria's Growth (Facilitate Trade & Transactions

across sectors & their value chain)

Harness "The Platform" (People, Technology, Capital, Infrastructure, Brand)

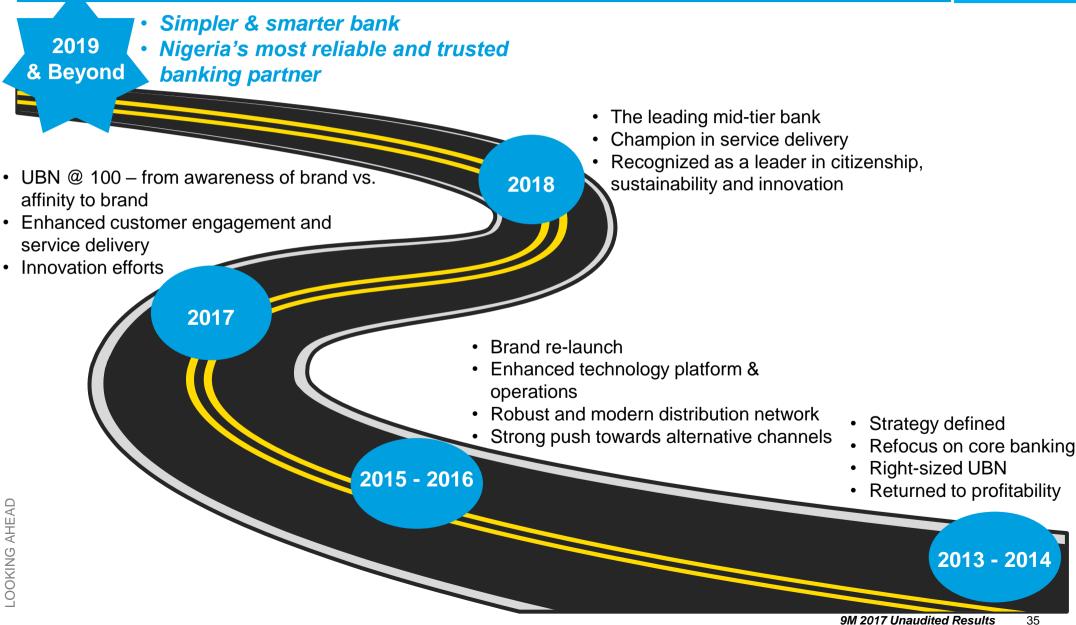
Continue to drive retail proposition (SME, Lending, Digital) Leverage partnerships for business growth and operational enhancement We have invested in "The Platform" and we will leverage it to drive productivity and profitability

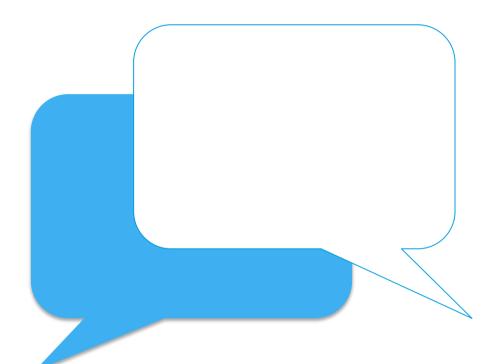


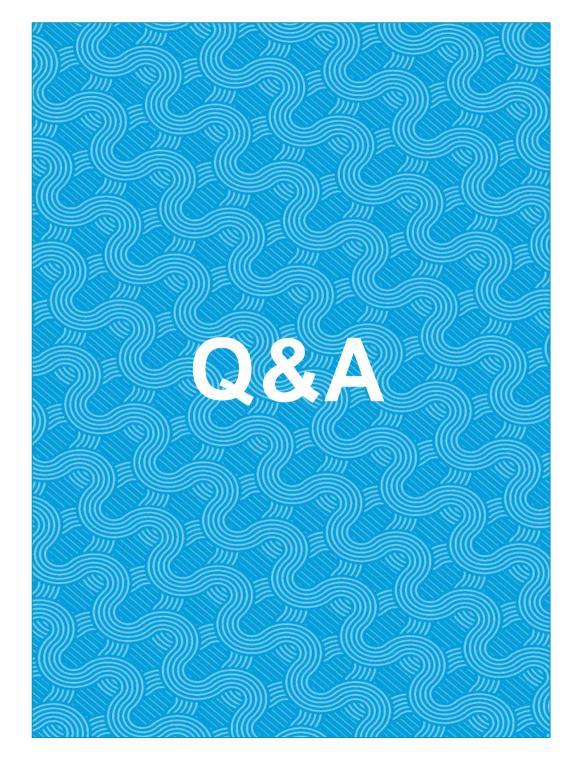




On the Right Track to Becoming a Simpler and Smarter Bank











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Watch your money grow... Earn up to 2% on your current account.

Increase the balance on your current account by N100,000 or more and get 2% interest.

Appendix -

Group Financial Performance



9M 2017 Performance – Group Profit and Loss Statement

GROUP FINANCIAL PERFOMANCE

∀ 'million	9M'17	9M'16	%Δ
Gross earnings	109,513	94,759	16%
Interest income	88,470	72,290	22%
Interest expense	(41,564)	(24,220)	72%
Net interest income	46,906	48,070	(2%)
Impairment charge for credit loss	(6,009)	(12,870)	(53%)
Net interest income after impairment charge	40,897	35,200	16%
Net trading income	5,763	5,148	12%
Gain on disposal of subsidiaries	_	318	(100%)
Fees, commissions and other operating Income	15,280	17,003	(10%)
Non interest income	21,043	22,469	(6%)
Operating Income	61,940	57,669	7%
Net impairment write-back on other financial assets	102	165	(38%)
Operating expenses	(49,044)	(44,559)	10%
Profit before tax	12,998	13,275	(2%)
Profit after tax	12,410	13,012	(5%)



September 2017 Performance – Group Balance Sheet

GROUP FINANCIAL PERFOMANCE

☆' million	Sept-2017 Ħ'million	Dec-2016 辩 'million	%Δ
Assets			
Cash and cash equivalents	174,128	136,194	27.9%
Non-pledged trading assets	44,197	8,323	431.0%
Pledged assets	64,380	53,430	20.5%
Derivative assets held for risk management	96	2,747	(96.5%)
Loans and advances to customers	475,270	507,190	(6.3%)
Investments in equity accounted investee	-	-	-
Investment securities	190,618	181,720	4.9%
Trading properties	958	2,309	(58.5%)
Investment properties	4,778	4,347	9.9%
Property and equipment	54,651	52,800	3.5%
Intangible assets (software)	4,521	3,374	34.0%
Deferred tax assets	95,910	95,910	-
Cash reserve requirement	211,460	154,954	36.5%
Other assets	36,837	47,344	(22.2%)
Defined benefit assets	29	1,643	(98.2%)
Assets classified as held for sale	397	397	_
Total Assets	1,358,230	1,252,682	8.4%



September 2017 Performance – Group Balance Sheet (cont'd)

料 'million	Sept-2017	Dec-2016	
	₩' million	₦' million	%Δ
Liabilities			
Deposits from banks	108,391	90,266	20.1%
Deposits from customers	767,861	658,444	16.6%
Current tax liabilities	713	465	53.3%
Deferred tax liabilities	151	101	49.5%
Derivative liabilities held for risk management	90	13	592.3%
Other Liabilities	114,171	141,404	(19.3)%
Retirement benefit obligations	896	805	11.3%
Other borrowed funds	80,414	89,514	(10.2%)
Total Liabilities	1,072,687	981,012	9.3%
Equity			
Share capital and share premium	401,304	400,109	0.3%
Retained earnings / (accumulated loss)	(254,400)	(244,183)	4.2%
Other reserves	133,359	110,633	20.5%
Equity attributable to equity-holders	280,263	266,559	5.1%
Non-controlling interest	5,280	5,111	3.3%
Total Equity	285,543	271,670	5.1%
Total Liabilities and Equity	1,358,230	1,252,682	8.4%



Bank Financial Performance

Appendix -

B



9M 2017 Performance – Bank Profit and Loss Statement

∀' million	9M'17	9M'16	%Δ
Gross earnings	105,310	92,689	14%
Interest income	85,060	70,549	21%
Interest expense	(41,247)	(24,162)	71%
Net interest income	43,813	46,387	(6%)
Impairment charge for credit loss	(5,865)	(12,845)	(54%)
Net interest income after impairment charge	37,948	33,542	13%
Net trading income	5,619	4,998	12%
Gain on disposal of subsidiaries	_	752	-
Fees, commissions and other operating Income	14,631	16,390	(11%)
Non interest income	20,250	22,140	(9%)
Operating Income	58,198	55,682	5%
Net impairment write-back on other financial assets	102	165	(38%)
Operating expenses	(46,567)	(42,663)	9%
Profit before tax	11,733	13,184	(11%)
Profit after tax	11,445	13,053	(12%)



September 2017 Performance – Bank Balance Sheet

₩ 'million	Sept-17 ≭' million	Dec-16 Ħ'million	%Δ
Assets			
Cash and cash equivalents	94,477	35,536	>100%
Non-pledged trading assets	44,197	8,323	>100%
Pledged assets	64,380	53,430	20.5%
Derivative assets held for risk management	96	2,747	(96.5)%
Loans and advances to customers	453,493	489,890	(7.4)%
Investment securities	179,845	166,759	7.8%
Trading properties	513	1,124	(54.4)%
Investment in subsidiaries	10,567	10,567	-
Property and equipment	54,464	52,567	3.6%
Intangible assets (software)	4,115	2,859	43.9%
Deferred tax assets	95,875	95,875	-
Cash reserve requirement	211,460	154,954	36.5%
Other assets	36,242	46,884	(22.7%)
Defined benefit assets	-	1,643	(100%)
Assets classified as held for sale	325	325	_
Total Assets	1,248,049	1,123,483	11.1%



September 2017 Performance - Bank Balance Sheet (cont'd)

	Sept-17 ∺' million	Dec-16 辩' million	%Δ
Liabilities			
Deposits from banks	27,790	4,351	>100%
Deposits from customers	757,863	633,827	19.6%
Current tax liabilities	307	177	73.4%
Derivative Liabilities held for risk management	90	13	>100%
Other liabilities	111,675	141,191	(20.9)%
Retirement benefit obligations	867	773	12.2%
Other borrowed funds	85,378	91,812	(7.0%)
Total liabilities	983,970	872,144	12.8%
Equity			
Share capital and share premium	401,304	400,109	0.3%
Treasury shares	(624)	-	(>100%)
Retained earnings / (accumulated loss)	(258,881)	(247,868)	4.4%
Other reserves	122,280	99,098	23.4%
Equity attributable to equity-holders of the bank	264,079	251,339	5.1%
Total liabilities and equity	1,248,049	1,123,483	11.1%



THANK YOU

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