

Audited Financial Results for the year ended December 31, 2016





Disclaimer

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UBN - Celebrating 100 Years of Strength, Reliability and Growth

1917

Established as Colonial Bank

Became Barclays Bank DCO, 2nd commercial bank in Nigeria

1971

Listed on the Nigerian Stock Exchange

2nd largest branch network with ~280 branches

2004

Established UK subsidiary

2009 Banking crisis /

CBN intervention

Strategy redefined with new management

2014

Sale of subsidiaries with focus on core banking

2016

Received most improved retail bank award

2016

Simpler. Smarter Bank

1917 - 1970

1971 - 1990

1991 - 2008

2009 - 2012

2013 - 2016

2016 - 2017

1969

Became Barclays Bank of Nigeria Ltd.

1970

Grew branch network to 59 1979

Became Union Bank of Nigeria Plc.

1983

Opened fullfledged branch in London

Acquired **Universal Trust** Bank & Broad Bank

Received Nigeria's Best Bank Awards in 2000-2, 2004, 2006

3rd largest branch network with ~350 branches

2012

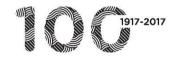
Recapitalization with UGPL as core investors

Huge investments in people, process & technology

2015

Launched reenergized brand. Awards received

2017







Celebrating 100 years of strength, reliability and growth.





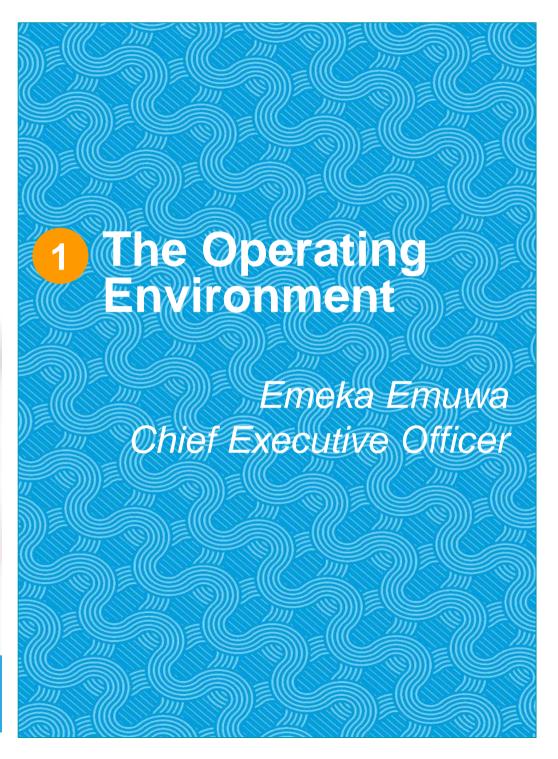


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Overview of the Nigerian Macro Environment

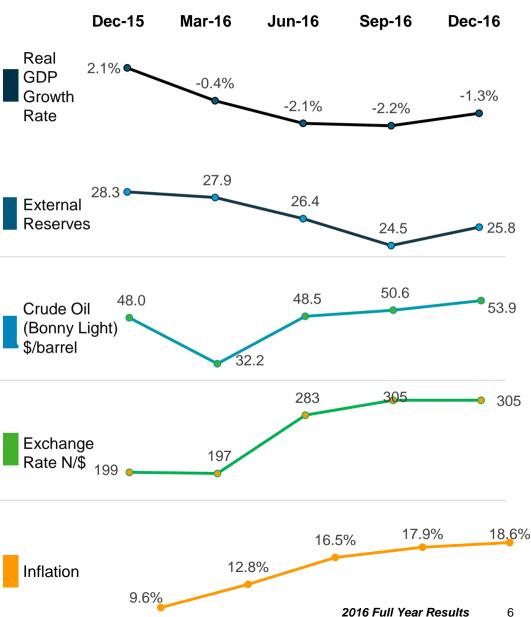
The Nigerian economy contracted by 1.5% year-on-year in 2016 (from 2.79% in 2015), The economy declined two consecutive quarters between Q4 2015 and Q2 2016, officially indicating a recession

Over the year, external reserves declined from \$27.6bn in January to \$25.8bn in December

In November 2016, OPEC agreed to cut production by 1.2mbpd (3%) to 32.5mbpd. Consequently, Bonny Light prices climbed from \$45/bl to \$54/bl in December 2016

A flexible exchange rate was introduced in June 2016 and the official rate of the naira devalued from N199/\$ to N282/\$; then to N305/\$ by yearend, a cumulative 35% devaluation in H2 2016. The Bureau De Change(BDC) rate closed the year at N455/\$, a 36% devaluation from N290/\$ in January

Inflation peaked at 18.6% in December 2016, for the 14th consecutive month and the highest rate since October 2005



Source: CBN, NBS



2016 Regulatory Highlights

Q1'16



- Introduction of N50 stamp duty on transactions above N1,000
- FX sale to
 Bureaus de
 Change (BDC)
 stopped
- MPR increased from 11% to 12%, CRR increased from 20% to 22.5%, liquidity ratio maintained at 30%
- CBN ordered banks to resume sales of FX to retail customers

Q2'16



- Introduction of flexible exchange rate, futures and forwards market
- Naira devalued from N199 to N282/\$
- MPR increased to 14%, CRR and liquidity ratio maintained at 22.5% and 30% respectively

Q3'16



- CBN granted oneoff forbearance to write off fully NGAAP provisioned NPLs without awaiting the mandatory one year period
- CBN banned and then reinstated nine banks from FX market for failed remittance of over \$2bn belonging to NNPC from TSA

Q4'16



- CBN suspended
 19 banks from
 selling dollar
 proceeds to BDCs
- CBN orders BDCs to buy at N381/\$ and takes action against those not in compliance

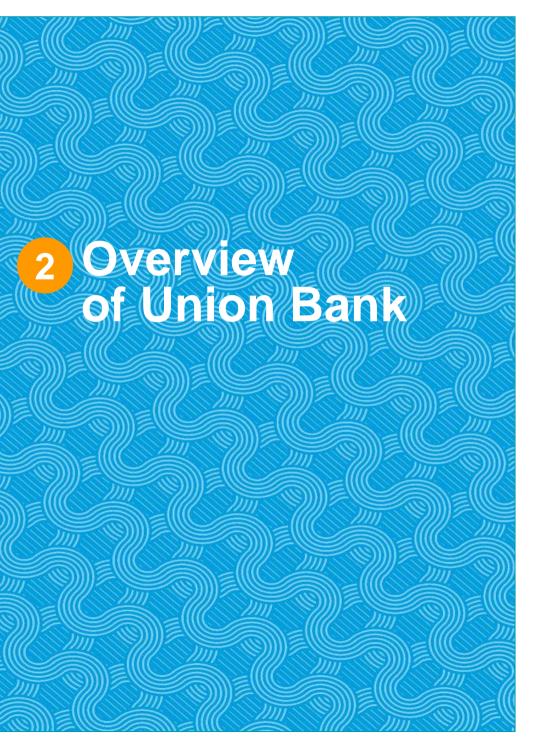


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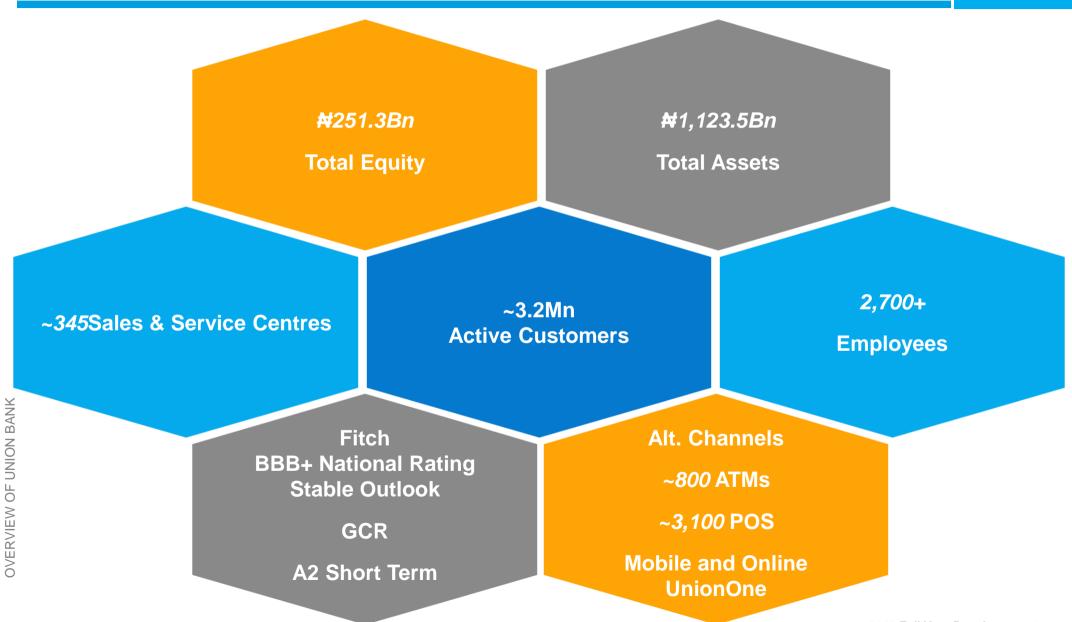
Speak to a Sales Associate for details



CSC Vational Lotteries Regulatory Comm soot State Lotteries Regulatory Comm



Union Bank at a Glance



นทเอกbank 100-

Select 2016 Achievements

80 Branches Upgraded





- Savings products launched:
 - UnionBetta, a charity-linked savings product
 - UnionKorrectDai-Dai for northern Nigeria
 - UnionGoal, a goal-oriented savings account
 - UnionFuture, a retirement savings product
 - UnionKorrectExclusive for high net worth individuals
- Launched 20 Bancassurance solutions in partnership with insurance companies
- SME specialised lending products introduced

Increased activity on E-Channels





~383% YoY growth in active mobile subscribers





~ 50% YoY growth in active online subscribers





~ 48% YoY growth in active cards





Self-Service Smarter Banking Centres

Community and Sustainability Achievements

- Training and capacity building for 20 youth social entrepreneurs through the Union Bank- LEAP Africa Social Innovators Programme
- The only bank and private organization to support Team Nigeria at the Rio 2016 Olympics.
- Trained over 1,000 students on financial literacy for World Savings Day and expanded Financial Literacy programme
- Provided leadership training to 50 secondary school girls through the Union Bank Junior Achievement of Nigeria LEAD Camp



Awards / Recognition Reinforce Transformation Success



"Most Improved Bank in Retail Banking" – Business Day



"Best Bank to Support Nigeria's Small And Medium Scale Enterprises" – *Business Day*



"Best Participating Bank in Nigeria" – CBN Agricultural Credit Guarantee Scheme Fund



"Best Commercial Agriculture Bank" – *Nigeria Agriculture* Awards



OVERVIEW OF UNION BANK

"Top 10 Best Company to Work for in Nigeria" – Jobberman



"Best Brand Development to Reflect Changed Positioning"; "Best Visual Identity from the Financial Services Sector" – *Transform Awards MENA*



"Most Efficient Bank on e-Reference Operations" – 2017 CBN/NIBSS e-Payment Efficiency Awards



Latest PCIDSS (ver. 3.2) certification – Payment Card Industry Data Security Standard (PCIDSS)



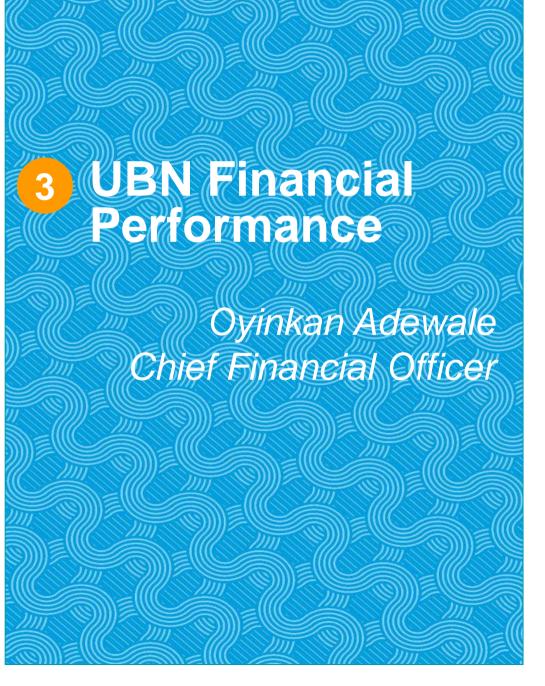
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Group Key Financial Achievements – FY2016

Profit Before Tax (PBT)

• **PBT** up 6% to ₩15.7bn (₩14.9bn 2015)

Gross Earnings

• Gross earnings up 8% to ₩126.6bn (₩117.2bn 2015)

Interest Income

• Interest income up 8% to ₦98.0bn (₦90.9bn 2015); driven by loan book growth and improved Bank asset yields

Interest Expense

• Interest expense down 6% to ₦33.0bn (₦35.2bn 2015); 15% customer deposit growth, less reliance on expensive interbank funding; leading to drop in Bank core cost of funds to 5.23% in 2016 from 6.64% in 2015

Operating Expenses

• **OPEX** up 7% to N62.0bn (N57.9bn in 2015) in the face of inflationary and devaluation pressures and in line with ongoing investments in technology and network infrastructure.

Customer Deposits

- **Deposits** up 15% to \$\frac{1}{100}\$658.4bn (\$\frac{1}{100}\$570.6bn as at Dec 2015)
- Growth was led by new product offerings, increased market penetration and improved customer uptake

Gross Loans

- Gross loans up 38% to ₩535.8bn (₩388.8bn as at Dec 2015).
 - 13% core volume growth
 - 25% growth driven by the impact of currency devaluation on FCY loans



Bank Key Financial Achievements – FY2016

Profit Before Tax (PBT)

• Total PBT ₦ 16.0bn (₦ 18.5bn 2015). Excluding gain on sales of subsidiaries, PBT up 3% to ₦15.3bn (₦14.9bn 2015)

Gross Earnings

• Gross earnings up 4% to ₩123.5bn (₩118.4bn 2015)

Interest Income

 Interest income up 7% to ₦95.4bn (₦88.9bn 2015); driven by loan book growth and improved asset yields

Interest Expense

• Interest expense down 6% to ₦32.9bn (₦35.1bn 2015), 11% growth in customer deposits, less reliance on expensive interbank funding; leading to drop in core cost of funds to 5.2% in 2016 from 6.6% in 2015

Operating Expenses

• **OPEX** up 6% to \(\mathbb{\text{\text{N}}}\)55.6bn in 2015) in the face of inflationary and devaluation pressures and in line with ongoing investments in technology and network infrastructure.

Customer Deposits

- Deposits up 11% to \(\frac{1}{1}\)633.8bn (\(\frac{1}{1}\)569.1bn as at Dec 2015)
- Growth was led by new product offerings, financial inclusion initiatives and increased market penetration as well as improved customer uptake

Gross Loans

- Gross loans up 40% to ₩518.3bn (₩370.9bn as at Dec 2015).
 - 13% core volume growth
 - 27% growth driven by the impact of currency devaluation on FCY loans



FY 2016 Performance – Group Financial Highlights

		FY 2016	Dec 2015	Δ
Balance Sheet	Assets	1,252.7	1,049.7	19%
	Gross Loans	535.8	388.8	38%
Sheet (₩ 'bn)	Customer Deposits	658.4	570.6	15%
(H DII)	Equity	271.7	246.8	10%
Kov	Coverage Ratio	182%	177%	500bps
Key Ratios	Loan to Deposit Ratio	81%	68%	1,300bps
Natios	Non-Performing Loan Ratio	6.9%	6.7%	20bps
		FY 2016	FY 2015	Δ
	Gross Earnings	126.6	117.2	8%
	Net Interest Income	65.0	55.7	17%
Income	Non-Interest Income	28.6	26.2	9%
Statement	Credit Impairment	16.6	9.9	67%
(₦ 'bn)	Operating Expenses	62	57.9	7%
	Profit Before Tax	15.7	14.9	6%
	Profit After Tax	15.4	14.3	8%
	Net Interest Margin	8.6%	8.5%	10bps
Key Ratios	Cost to Income Ratio	66.2%	70.7%	(450bps)
	Return on Equity	5.9%	6.1%	(20bps)
	Return on Assets	1.4%	1.4%	-
	Net Asset Value per share	N 16.04	₩14.57	₩1.47
	Earnings Per Share	92k	84k	8k



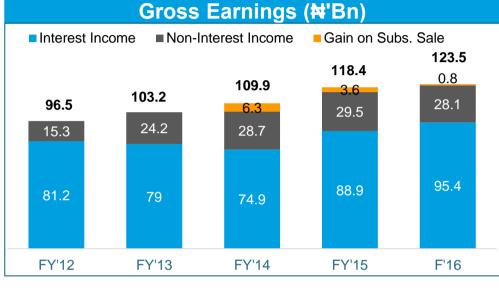
FY 2016 Performance – Bank Financial Highlights

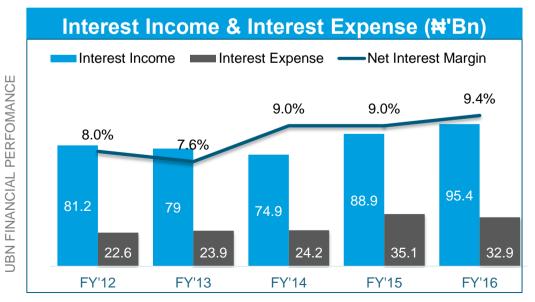
		FY2016	FY2015	Δ
Dolonoo	Total Assets	1,123.5	1,001.0	12%
Balance Sheet	Gross Loans	518.3	370.9	40%
Sheet (料 'bn)	Customer Deposits	633.8	569.1	11%
(14 1011)	Equity	251.3	233.5	8%
	Coverage Ratio ¹	182%	177%	500bps
Key	Liquidity Ratio (regulatory minimum - 30%)	40%	45%	(500bps)
Ratios	Loan to Deposit Ratio	82%	65%	1,660bps
	Non-Performing Loan Ratio	7.14%	6.99%	15bps
		FY 2016	FY 2015	Δ
	Gross Earnings	123.5	118.4	4%
	Net Interest Income	62.5	53.8	16%
Income	Non-Interest Income	27.3	25.9	5%
Statement	Gain on sale of subsidiaries	0.8	3.6	(78%)
(₦ 'bn)	Operating Expenses	58.8	55.6	6%
	Profit Before Tax ²	15.3	14.9	3%
	Profit After Tax ²	15.1	14.4	5%
	Net Interest Margin	9.4%	9.0%	40bps
	Cost to Income Ratio	64.9%	66.8%	(195bps)
Key	Return on Equity ²	6.2%	6.6%	(40bps)
Ratios	Return on Assets ²	1.4%	1.6%	(20bps)
	Net Asset Value per share	N 14.84	₦ 13.79	₩1.05
	Earnings Per Share	89k	85k	4k

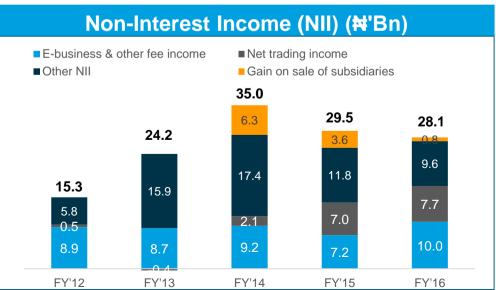


Sustained revenue growth

- Gross Earnings up 4% to ₩123.5bn (₩118.4bn in FY'15)
- Interest income up 8%, driven by loan book growth and improved asset yields
- Interest expense down 6%, driven by customer deposit growth, less dependence on interbank; lower cost of funds: 5.2% in FY'16 vs 6.6% in FY'15
- Net Interest Income up 16% (₦ 62.5bn FY'16 vs ₦53.8bn FY'15)
- 39% growth in E-business and other income from ₩7.2bn to ₩10bn.





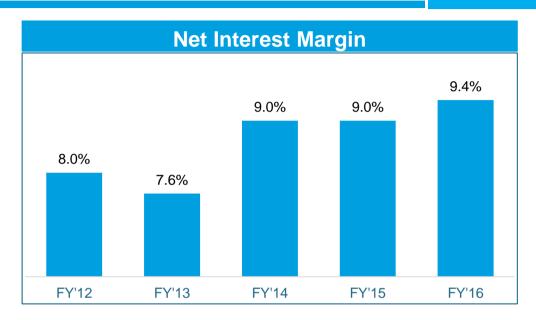


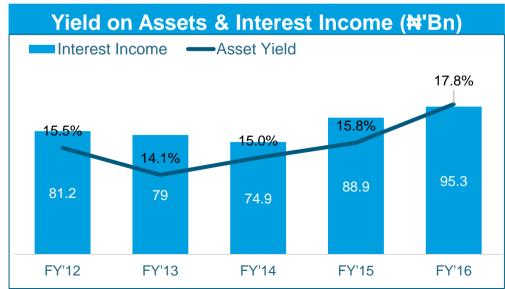


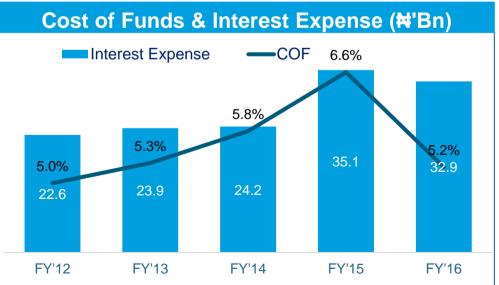


Improving net interest margin, asset yield and funding cost

- Net Interest Margin up 40bps to 9.4% in FY'16 from 9.0% in FY'15 as we continue to optimise our balance sheet
- Yield on Assets 17.81% in FY'16 (15.8% in FY'15);
 the lower interest rate environment during the period
- Cost of Funds improved by 141bps to 5.2% in FY'16 from 6.6% in FY'15, largely driven by improved deposit mix, customer deposit growth and less reliance on interbank



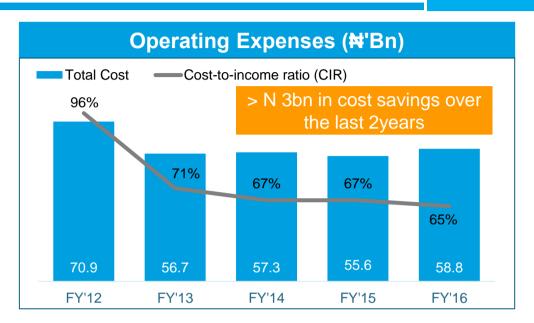


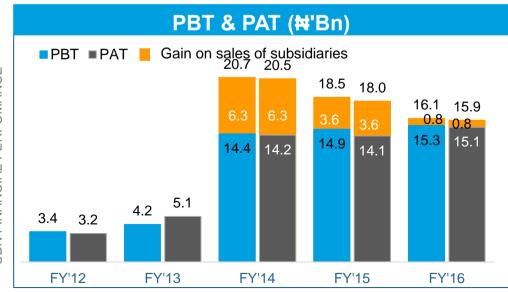


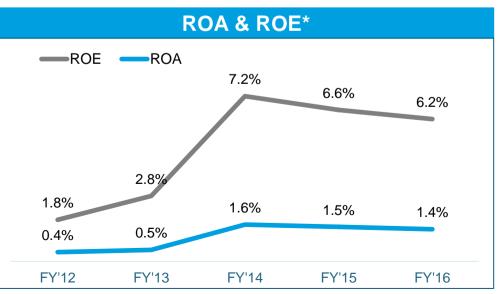


Cost optimisation initiatives continue to yield good results

- Operating expenses of ₦58.8bn (₦55.6bn in FY'15)
- CIR has improved to 65% (67% in FY'15)
 - buoyed by centralisation of processes, outsourcing of non-core functions and optimisation of network and channels
- PBT & PAT of ₦16.1bn and ₦15.9bn respectively;
 - excluding gain on sale of subs. FY'16 PBT & PAT up 4% to ₦15.3bn and ₦15.1bn respectively
- ROE & ROA of 6.6% and 1.5% respectively;
 - excluding gain on sale of subs. improved ROE and ROA to 6.2% and 1.4% respectively





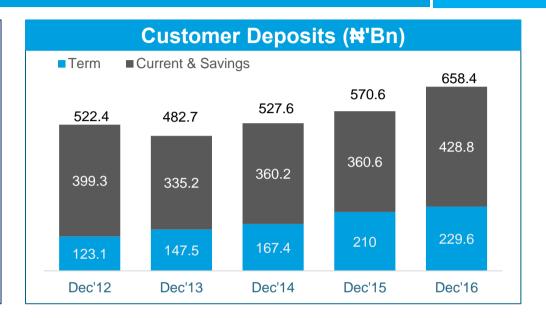


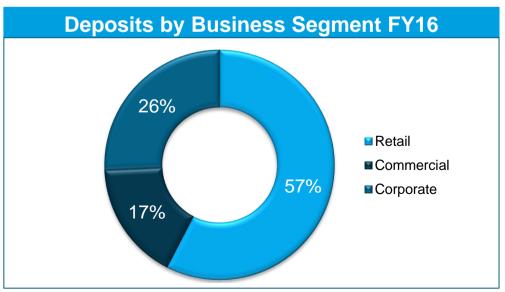
UBN FINANCIAL PERFOMANCE

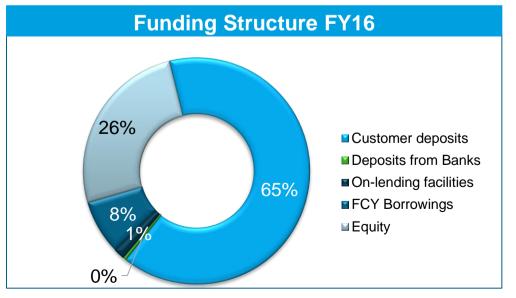
Deposit growth driven by improved customer experience & innovative tailor-made products



- Customer deposits: up 15% to ₩658.4bn (₩570.6bn as at Dec 2015)
 - Growth was led by new product offerings, increased market penetration and financial inclusion initiatives, as well as improved customer adoption
 - 73% increase in new-to-bank customers
 - 5 new retail products launched
 - ~380% growth in active mobile subscribers
 - ~50% growth in active online subscribers
 - ~48% growth in active cards





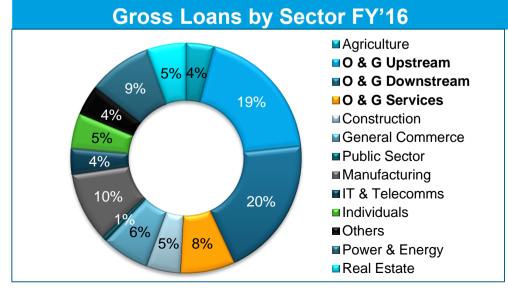


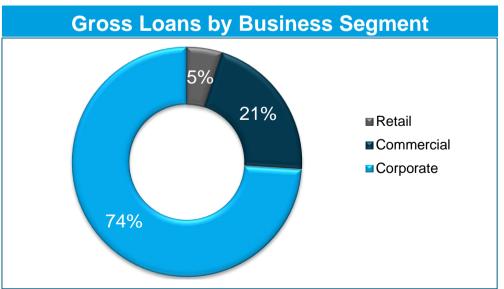


Diversified loan book

- Gross loans up 40% to ₩518.3bn (₩370.9bn in Dec'15)
 - 13% core volume growth
 - 27% growth driven by the impact of currency devaluation on FCY loans
- Focus on FMCG, Agro-allied and other sectors with consistent long-term growth and consumption
- Tight risk acceptance criteria, aggressive loan monitoring and early problem recognition





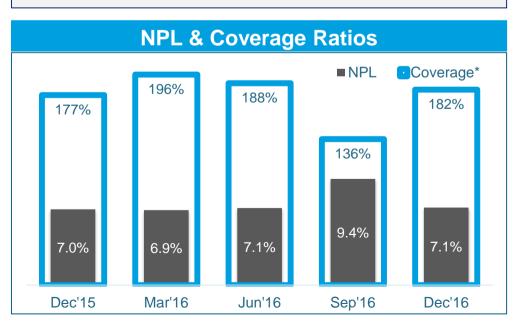


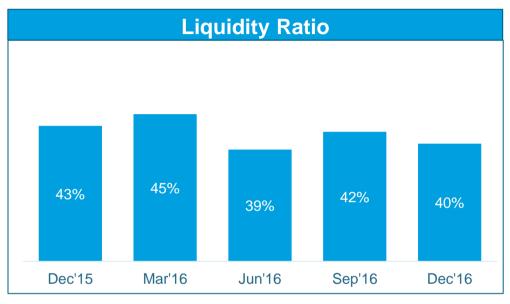
FINANCIAL PERFOMANCE

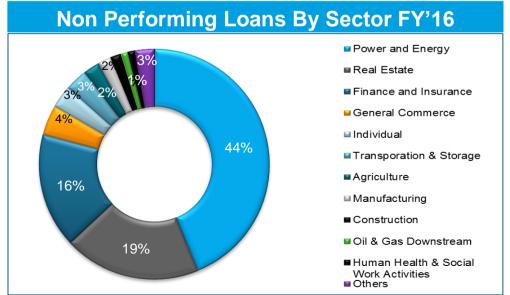
Strong focus on asset quality, given current macro-economic realities



- 40% Liquidity ratio is well above 30% regulatory requirement
- NPL ratio of 7.14% at Dec'16 (7.0% Dec'15), reflects continued difficult macroeconomic conditions for our customers
- Coverage ratio of 182% at Dec'16 (177% Dec'15) reflects adequate provisioning
- We remain focused on NPL recovery and continuous monitoring of loan book









Sustained Positive Performance Trajectory

		<u>FY</u> 2011	<u>FY</u> 2012	<u>FY</u> <u>2013</u>	<u>FY</u> 2014	<u>FY</u> 2015	<u>FY</u> 2016
	Gross Earnings (₦'bn)	71.2	96.5	103.2	109.8	118.4	123.5
	Profit Before Tax (PBT) (\text{\mathbb{H}}'bn) (Core PBT / Total PBT)	(102.6)	3.4	4.2	14.4	14.9	15.3 16.1*
	Customer Deposits (₦'bn)	400	482	480	507	569	634
	Gross Loans (₦'bn)	156	149	231	326	371	518
Ш	Cost To Income Ratio	183%	96%	71%	67%	67%	65%
L PERFOMANCE	Return On Equity (With Core PBT / With Total PBT)	(428%)	1.8%	2.8%	7.2% 10.4%*	6.6% 8.2%*	6.2%
UBN FINANCIAL	Return On Assets (With Core PBT / With Total PBT)	(12.3%)	0.4%	0.5%	1.6% 2.3%*	1.6% 1.9%*	1.4%
		Pre-Transf	ormation	—	Transfor	mation	

23



Come celebrate with us!





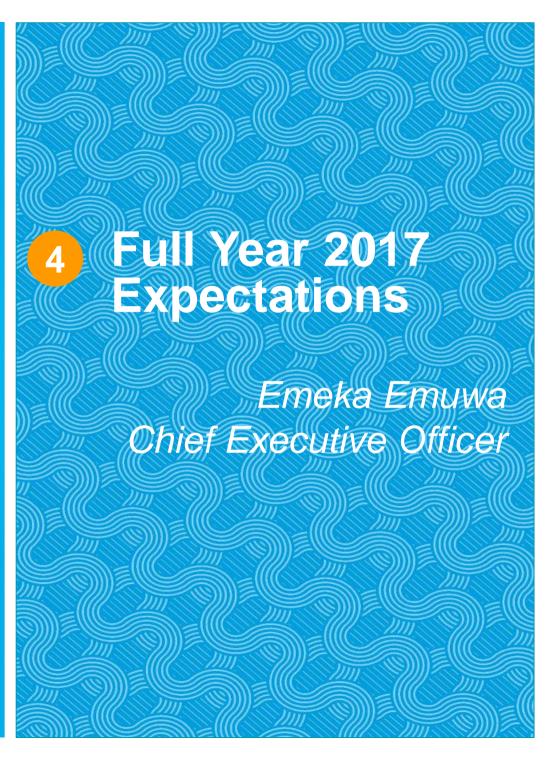


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2017 Priorities

People

Capital

Funding & Liquidity

Operational & Cost **Efficiency**

Positioning

- Continued investment in the right people
- Continuous training to upskill staff
- Improving staff productivity
- Talent retention and succession planning

- · Capital raising
- Disciplined management for sustainable impact
- Continued compliance with regulatory standards with ample buffer

- Strong liquidity management
- Focus on FX liquidity generation and management via business segments
- Access to diversified funding sources for trade

- Disciplined cost management
- Reduction in cost to serve
- Leveraging technology and innovation to streamline processes & cost
- Increasing processing capacity to drive volumes

- Positive brand perception
- Investment in innovation
- · Sales and service excellence
- **Employer of** choice
- Simpler and smarter bank



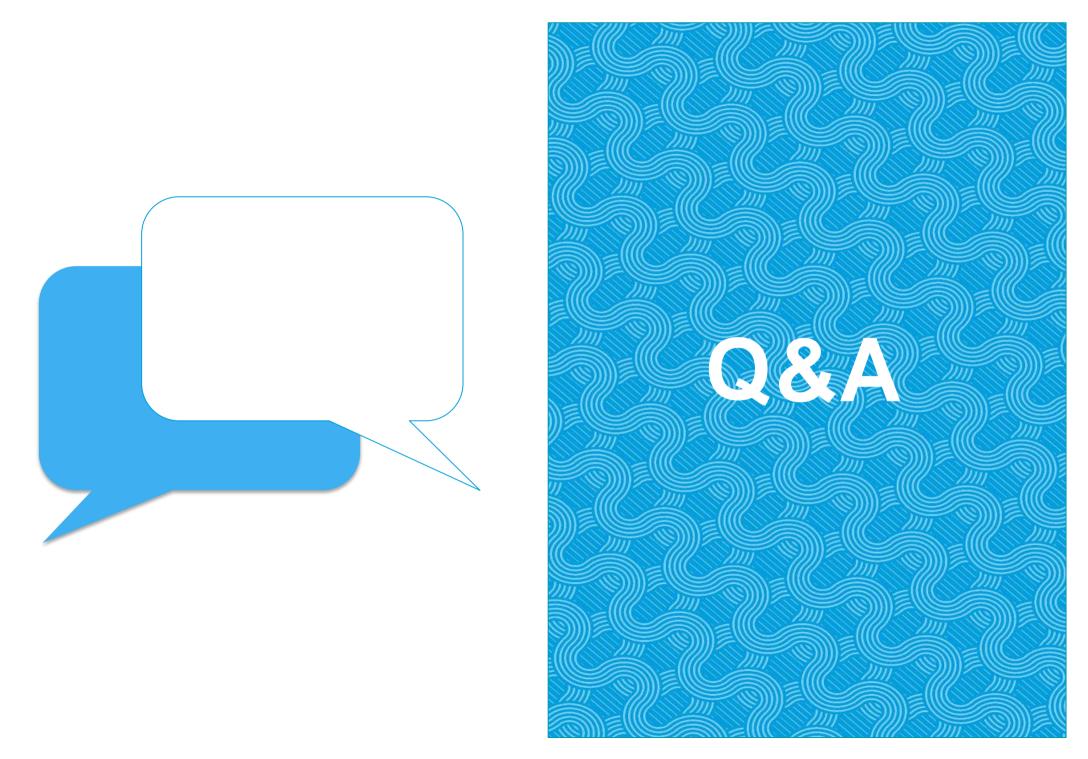
Union @ 100 – Celebrate. Impact. Lead.



We have a rich, long heritage made possible by key stakeholders in our journey and we must celebrate them:

Employees, Customers, Alumni, Other stakeholders

 Be at the leading edge of innovation, placing emphasis on enhancing customer experience and driving social innovation

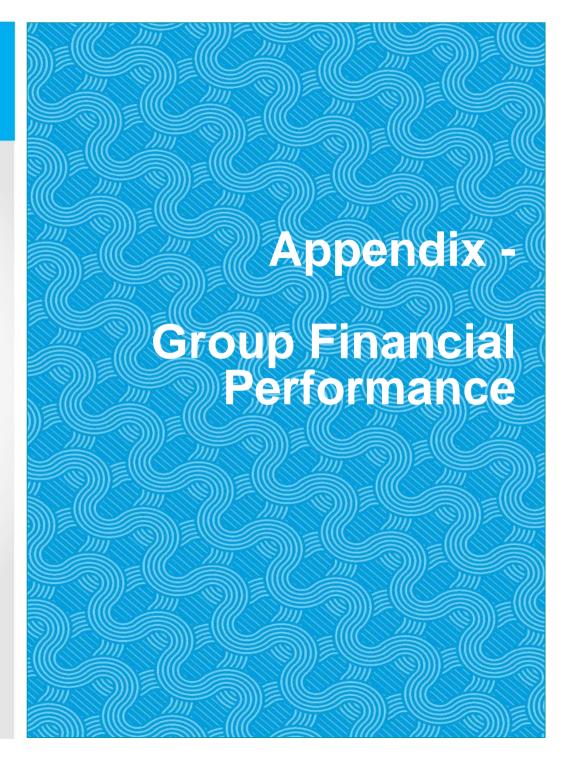






This awoof no go run your belle!









FY 2016 Performance – Group Profit and Loss Statement

₦ 'million	FY'16	FY'15	Δ
Gross earnings	126,590	117,211	8%
Interest income	98,002	90,902	8%
Interest expense	(32,963)	(35,219)	(6%)
Net interest income	65,039	55,683	17%
Impairment charge for credit loss	(16,582)	(9,948)	67%
Net interest income after impairment charge	48,457	45,735	(6%)
Gain on sale of subsidiaries/investments	368	(332)	N/A
Fees, commissions and other operating Income	28,220	26,499	6%
Non interest income	28,588	26,167	9%
Operating Income	77,045	71,902	7%
Net impairment write-back on other financial assets	693	704	(2%)
Operating expenses	(62,000)	(57,850)	7%
Profit before tax from discontinued operations	0	97	(100%)
Profit before tax	15,738	14,862	6%
Profit after tax	15,391	14,301	8%



FY 2016 Performance – Group Balance Sheet

₦ 'million	FY'16 N 'million	FY'15 ₦' million	Δ
Assets			
Cash and cash equivalents	136,194	82,252	66%
Non-pledged trading assets	8,323	0	N/A
Pledged assets	53,430	84,728	(37%)
Derivative assets held for risk management	2,747	1,820	51%
Loans and advances to customers	507,190	366,721	38%
Investments in equity accounted investee	-	24	(100%)
Investment securities	181,720	215,137	(16%)
Trading properties	2,309	3,177	(27%)
Investment properties	4,347	4,546	(4%)
Property and equipment	52,800	52,611	(0%)
Intangible assets (software)	3,374	3,749	(10%)
Deferred tax assets	95,910	95,883	(0%)
Cash reserve requirement	154,954	127,613	21%
Other assets	47,344	11,073	328%
Defined benefit assets	1,643	-	N/A
	1,252,285	1,049,334	19%
Assets classified as held for sale	397	397	-
Total Assets	1,252,682	1,049,731	19%





FY 2016 Performance - Group Balance Sheet (cont'd)

₦ 'million	FY'16 N'million	FY'15 N 'million	Δ
Liabilities			
Deposits from banks	90,266	44,091	105%
Deposits from customers	658,444	570,639	15%
Current tax liabilities	465	382	22%
Deferred tax liabilities	101	-	N/A
Derivative liabilities held for risk management	13	-	N/A
Other Liabilities	141,404	107,533	31%
Retirement benefit obligations	805	4,267	(81%)
Intervention/On-lending funds	15,526	18,778	(17%)
Other borrowed funds	73,988	57,281	29%
Total Liabilities	981,012	802,971	22%
Equity			
Share capital and share premium	400,109	400,109	-
Retained earnings / (accumulated loss)	(244,183)	(242,063)	1%
Other reserves	110,633	83,377	33%
Equity attributable to equity-holders	266,559	241,423	10%
Non-controlling interest	5,111	5,337	(4%)
Total Equity	271,670	246,760	10%
Total Liabilities and Equity	1,252,682	1,049,731	19%



FY 2016 Performance – Bank Profit and Loss Statement

₦ 'million	FY'16	FY'15	Δ
Gross earnings	123,455	118,366	4%
Interest income	95,363	88,879	7%
Interest expense	(32,869)	(35,097)	(6%)
Net interest income	62,494	53,782	16%
Impairment charge for credit loss	(16,486)	(9,881)	67%
Net interest income after impairment charge	46,008	43,901	5%
Gain on sale of subsidiaries/investments	802	3,591	(78%)
Fees, commissions and other operating Income	27,290	25,896	5%
Non interest income	28,092	29,487	(5%)
Operating Income	74,100	73,388	1%
Not impairment write back on other financial accets	717	704	2%
Net impairment write-back on other financial assets		·····	
Operating expenses	(58,764)	(55,637)	6%
Profit before tax ¹	16,053	18,455	(13%)
Profit after tax ¹	15,885	18,035	(12%)





FY 2016 Performance – Bank Balance Sheet

₦ 'million	FY'16 Nation H'million	FY'15 ₦ 'million	Δ
Assets			
Cash and cash equivalents	35,536	54,451	(35%)
Non-pledged trading assets	8,323	0	N/A
Pledged assets	53,430	84,728	(37%)
Derivative assets held for risk management	2,747	1,820	(51%)
Loans and advances to customers	489,890	348,984	40%
Investment securities	166,759	209,223	(20%)
Trading properties	1,124	1,124	-
Investment in subsidiaries	10,567	10,567	-
Property and equipment	52,567	52,531	(0%)
Intangible assets (software)	2,859	3,318	(14%)
Deferred tax assets	95,875	95,875	-
Cash reserve requirement	154,954	127,613	21%
Other assets	46,884	10,417	350%
	1,123,158	1,000,651	12%
Assets classified as held for sale	325	325	-
Total Assets	1,123,483	1,000,976	12%





FY 2016 Performance – Bank Balance Sheet (cont'd)

N 'million	FY'16 Nation	FY'15 N 'million	Δ
Liabilities	H IIIIIIOII	H IIIIIIOII	
Deposits from banks – FCY	4,351	11,800	(63%)
Deposits from customers	633,827	569,116	11%
Current tax liabilities	177	229	(23%)
Derivative liabilities held for risk management	13	0	N/A
Other liabilities	141,191	106,035	33%
Retirement benefit obligations	773	4,230	(82%)
Intervention/On-lending funds	15,526	18,778	(17%)
Other borrowed funds – FCY	76,286	57,281	33%
Total Liabilities	872,144	767,469	14%
Equity			
Share capital and share premium	400,109	400,109	-
Retained earnings / (accumulated loss)	(247,868)	(246,533)	1%
Other reserves	99,098	79,931	24%
Equity attributable to equity-holders	251,339	233,507	8%
Total Liabilities And Equity	1,123,483	1,000,976	12%



THANK YOU

Head OfficeStallion Plaza 36, MarinaP.M.B 2027 Lagos, Nigeria

London Office

1 King's Arms Yard London EC2R 7AF

⊠ Contact Info

Website: www.unionbankng.com

Email: investorrelations@unionbankng.com

customerservice@unionbankng.com

Telephone

UnionCare:+234-1-2716816 +234-7007007000