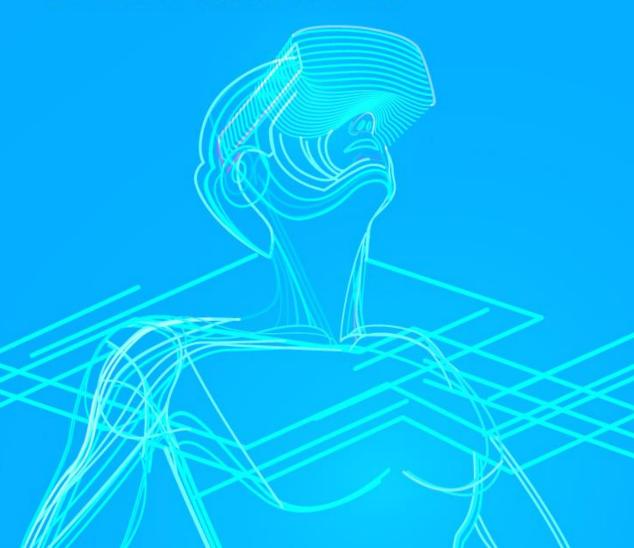


ACTION THAT VISION



H1 2020 Results

July 2020

Disclaimer



This presentation contains or incorporates by reference 'forward-looking statements' regarding the belief or current expectations of Union Bank Plc, the Directors and other members of its senior management about the Group's businesses and the transactions described in this presentation. Generally, words such as "could", "will", "expect", "intend", "anticipate", "believe", "plan", "seek" or similar expressions identify forward-looking statements.

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Union Bank at a Glance









Total Assets

Total Equity

~₩2.0tn

~₩258.2bn

People





Customers

6.1m

Employees

2.4K

★★★ Ratings



A-



BBB+

Moody's

B3

FitchRatings

B-

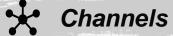


ATMs 927



Online Banking

1.4m





Cards 5.2m



Mobile Banking 2.4m



Branches/Cash centres

282



POS Terminals

4.6K



The Operating Environment Union Bank Update H1 2020 Financial Performance Looking Ahead

Overview of the Nigerian Economy



Macro Updates

- Inflation continuously inching upwards, currently at 12.56% in June 2020 from 12.26% in March 2020
- **IMF revises Nigeria's GDP forecast** for 2020 from -3.4% to -5.4%. A Reuters survey put the contraction at -3.7%.
- Growth in reserves due to improved oil prices and disbursed IMF Loan – \$36.22bn (Jun' 20) vs. \$35.16bn (Mar' 20)

Socio-Political Trends

- Pres. Buhari signs revised 2020 budget of N10.8 trillion into law following the effect of COVID-19 on the economy
 - Oil benchmark cut from \$57pb to \$28pb
 - Oil production now set at 1.8mbpd from 1.94mbpd
- Federal Executive Council approves the N2.3tn stimulus plan proposed in the Nigeria Economic Sustainability Plan to support the nation in light of the pandemic



Regulatory Trends

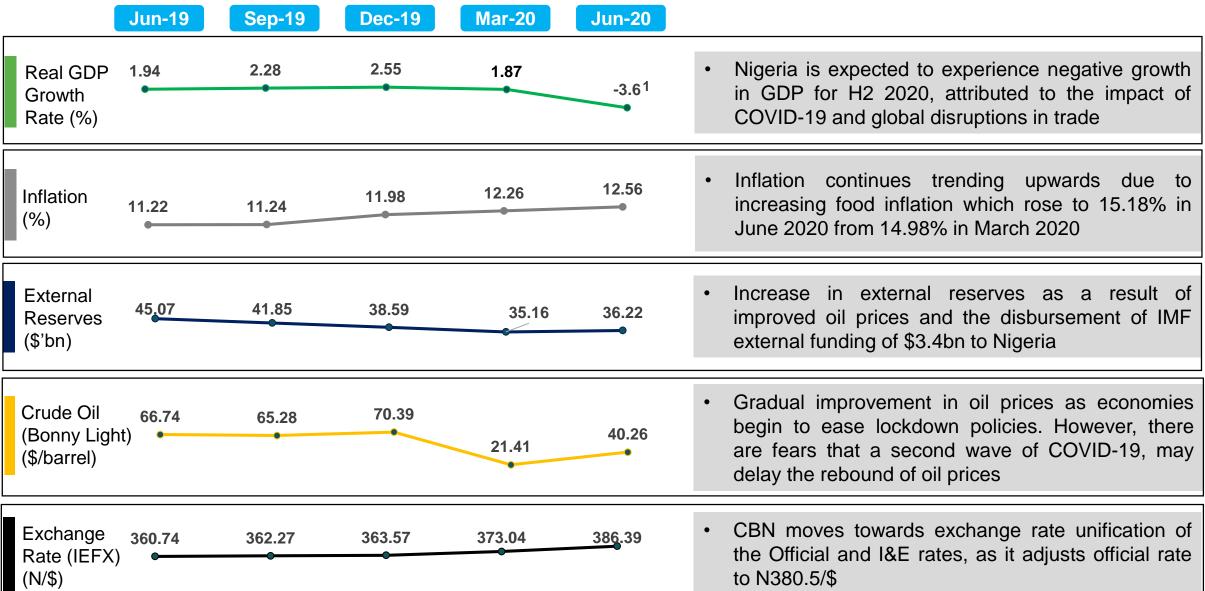
- CBN issues Global Standing Instruction which allows the seizure of loan defaulters' funds across the banking sector
- CBN includes maize to list of banned goods and services from accessing Nigeria's official foreign exchange market in a bid to boost local production
- MPC maintains monetary policy stance (27.5% CRR, 12.5% MPR, 30% LR)

Consumer Trends

- Hike in electricity tariff postponed to Q1 2021 by the FG following pressure from the National Assembly
- Increasing unemployment and income loss as a result of COVID-19
- Increase in Premium Motor Spirit (PMS) price from N123.5 to N143.8.

Macroeconomic Overview





1 NBS/ United Capital Research Source: NBS, CBN, Bloomberg



The Operating Environment Union Bank Update H1 2020 Financial Performance Looking Ahead

H1 2020 Highlights: Significant Achievement across our priorities



Regional & Value Chain



- Anchors grew by 104% YoY from 12 in H1 2019 to 52 in H1 2020
- Distributors grew by 105% YoY from 118 in H1 2019 to 316 in H1 2020

Transaction Banking



- Trade revenue up by 17% despite lockdown & restrictions in movement
- 45% user growth in Union 360 & Union One
- >100% Growth
 YoY in transaction
 volumes for
 payments (139%) &
 Collections (536%)

Education



- 6% growth in schools onboarded (3,234 in H1'20 vs. 3,041 in H1'19)
- 44% growth in deposits (N3.6bn in H1'20 vs. N2.5bn in H1'19)
- 43% growth in loans
 (N6.3bn in H1'20 vs. N4.4bn in H1'19)

Emerging Segments



• αlpher:

- >5000 users of the "alpher hub"
- Commenced discounted loans for customers

· SME:

- Growth of the
 SME Loan book >N2.5bn new
 loans were booked
 in H1 2020
- 5% growth in average deposits despite impact of COVID-19 on SMEs

Digital & Channels



- Launch of Straight through account opening on Union Mobile
- Launch of Pay Day Loans on Union Mobile
- Growth of active user sign ons across channels 39% on Union Mobile, 44% on Union Online, 19% on cards and 27% Union 360 & Union One

H1 2020 Highlights: Strong business synergies contributing to growth







Corporate

- property of the property of th
- Loans up by 10% from N400bn to N441bn
- Over 40 clients onboarded on our channels YTD.



Commercial

- Deposits up YoY by 19.7% from N157bn to N188bn
- Loans grew by 22%
 YoY from N77bn to
 N94bn



Treasury

- Held investment webinar with over 800 participants joining from 10 different countries.
- Steady growth in investment sales (Tbills) through digital channels.



Retail

- Loans up 26% from N38.5bn to N48.7bn
- Deposits up by 21% from N406bn to N491bn
- Launch of two new products - Union Infinity & Union Legend for children and teenagers



SME

- >5,700 NTB customers onboarded in H1 2020
- N2.5bn new loans were booked in H1 2020

H1 2020 Highlights: Channels Growth



Channel Update



Mobile users 39% (2.4m vs. 1.7m)

Volume 175% (49m vs. 28m)

Value • 69% (N578bn vs. N343bn)



Online users 1 44% (896k vs 620k)

Volume 46% (612k vs 1.1m)

Value 18% (N251bn vs. N213bn)



POS count 18% (5.3k vs 6.5k)

Volume 1 40% (11m vs 8m)

Value 63% (N80bn vs. N49bn)



Volume 100% (602k vs. 247k)

Value +15% (N583bn vs. N686bn)



Enrolled Agents 100% (6.6k vs. 1.5k)

Volume 100% (5m vs. 19k)

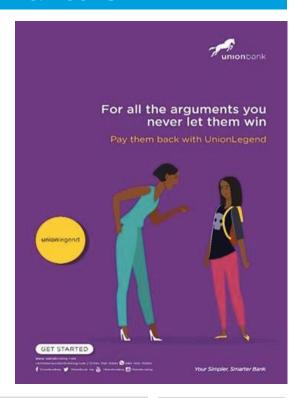
Value 100% (N103bn vs. N0.27bn)

H1 2020 Highlights: New Customer Offerings



New Products: Union Infinity & Union Legend for Children & Teens





Save in currency of choice & get points

Debit cards

Complimentary gifts

Competitive interest rates

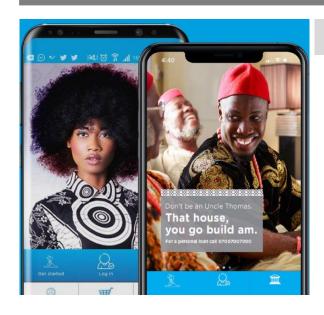
Free Insurance cover for education

Milestone rewards

Community & Events

Discounted health insurance

New Channel Features on Union Mobile & USSD



Union Mobile

- Account Opening
- Pay Day Loan
- Locate active service point
- Linking BVN
- Stop and Request Cheques
- Email Update



USSD

- Debit card request
- Pay Day Loan
- Locate active service point

H1 2020 Community & CSI Highlights





- For the 3rd consecutive year, we partnered with the TEDxLagos platform to promote transformational ideas that drive deep impact in our societies.
 - This year's format was a virtual gathering themed Upside (held on Jun 13)
 - Attracted over 1,500 attendees vs.
 400 500 attendees in previous years



- Launched the #UnionRiseChallenge to recognize and reward UBN customers who are rising in various ways despite the Covid-19 pandemic.
 - 40 exceptional entries rewarded with N250,000 each
 - 50 honourable mentions rewarded with N100,000 each
 - The Challenge reached >22m people, recording ~1.3m video views and attracting >1500 entries



- Launched our 2019 Citizenship, Sustainability, and Innovation (CSI) report
 - Prepared in line with the Nigerian Sustainability Business Principles (NSBPs) and the Global Reporting Initiative (GRI) standards
 - Highlights commitments and achievements in line with 14 out of the 17 Sustainable Development Goals (SDGs)

COVID-19 Update: Providing continuous support for our stakeholders



Customers



Improved digital channels & increased self service options such as: account opening on

Union Mobile, card request etc.



Increased ATM withdrawal limit to 200k and 300K depending on segment



Saturday Banking for non-cash transactions in Lagos, Abuia & Nasarawa



Heightened hygiene and social distancing guidelines maintained in the branches*

Employees



Ongoing Remote Working for ~41% of total workforce

webinars & events



with adequate PPE including face masks and hand sanitizers



Digital Academy to upskill employees on relevant digital skills across different areas



COVID-19 Workplace Safety Course to educate employees on health and safety measures

Community









Virtual engagements to ensure top of mind awareness to our community with >8K customers participating in live sessions,



Donation of N300m into fund set up by the Private Sector Coalition against COVID -19 & 54gene to fight the pandemic



Donation of N50m into the Lagos State COVID-19 **Emergency Food Response** programme to support families affected by the pandemic



Partnered with

GiveFood.ng Initiative to reach about 1 million underprivileged people



The Operating Environment Union Bank Update H1 2020 Financial Performance Looking Ahead

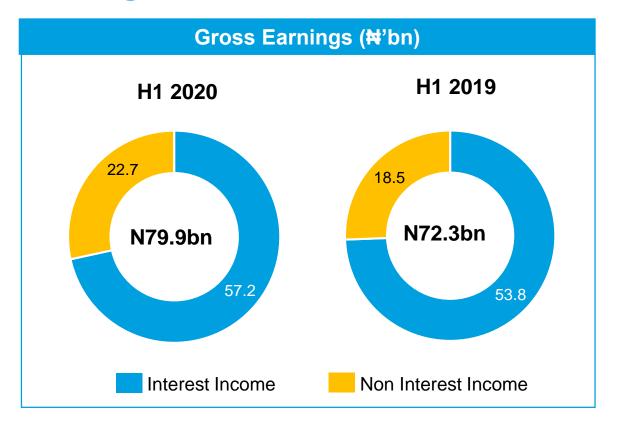
H1 2020 Highlights: Key Performance Indicators

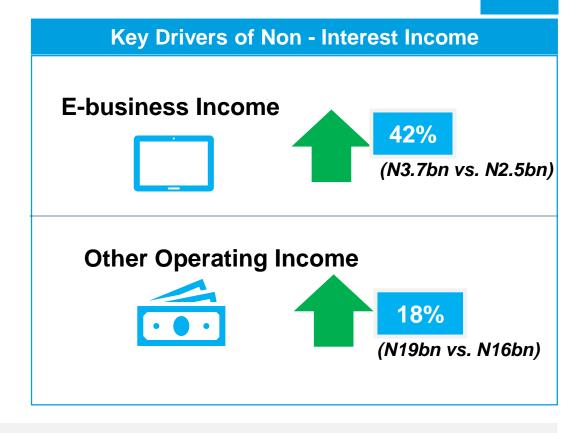


	Income Statement	H1 '20	H1 '19	% Change
	Gross Earnings (₦'bn)	79.9	72.3	10%
	Net Revenue after Impairments (N 'bn)	23.8	27.7	 14%
	Profit Before Tax (PBT) (₦'bn)	11.3	11.2	1%
	Balance Sheet	H1 '20	Dec '19	% Change
	Customer Deposits (₦'bn)	995.2	886.3	1 2%
	Gross Loans (₦'bn)	630.5	595.3	1 6%
	Key Ratios	H1 '20	H1 '19	% Change
	Return on Average Equity (RoAE)	9.3%	10.8%	- 1.5%
G#	Return on Assets (ROA)	1.3%	1.7%	<mark>-</mark> 0.4%
	Capital Adequacy Ratio (CAR)	19.2%	16.5%	1 2.7%
	Cost to Income Ratio (CIR)	75.7%	75.9%	0.2%
	Non Performing Loans (NPL)*	6.3%	5.8%	0.5%

Earnings



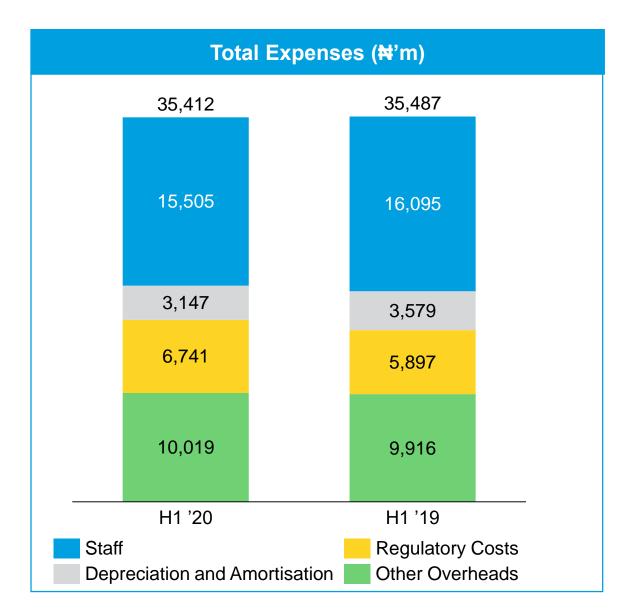


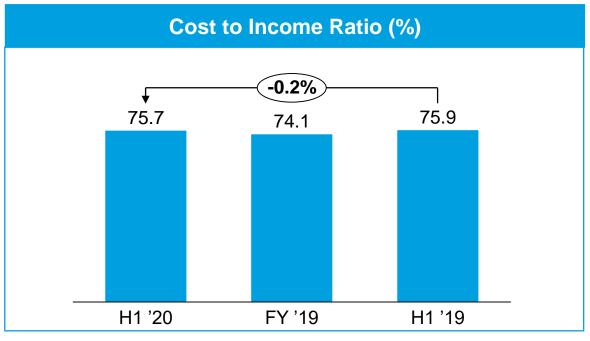


- Gross Earnings grew 10% from N72.3bn in H1 2019 to N79.9bn in H1 2020.
- Interest Income up by 6% from N53.8bn to N57.2bn driven by an increase in average volume of earning assets.
- Non-Interest Income up by 22% driven largely by sustained growth in e-business fees by 42% (from N2.5bn to N3.7bn) and other operating income (revaluation gains, net trading income, recoveries) up by 18% (from N16bn to N19bn)

Operating Expenses



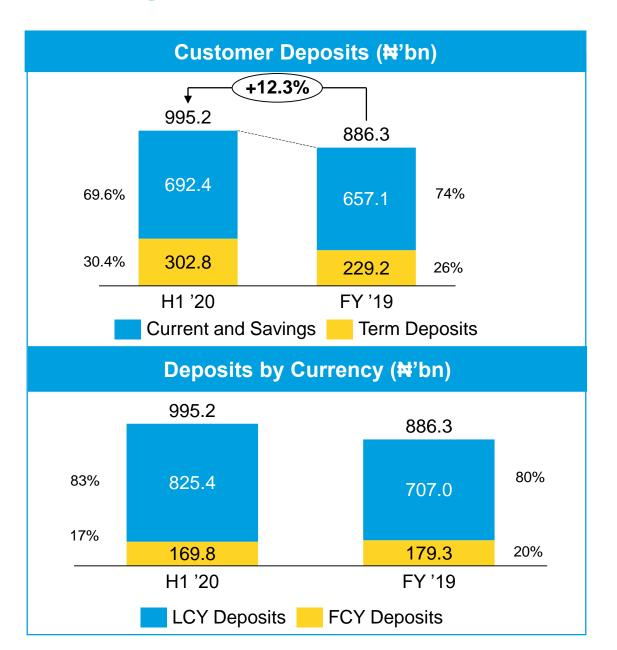


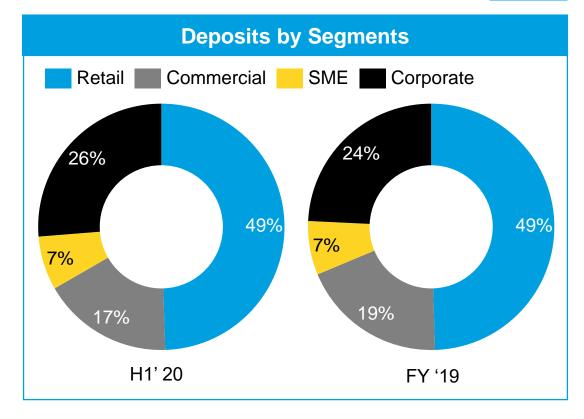


- OPEX was stable YoY at \(\frac{\frac{1}{2}}{35.4bn}\) (\(\frac{1}{2}\)35.5bn in H1 2019); notwithstanding inflationary pressures, foreign denominated expenses and COVID-19-related costs
- LEAP cost optimisation strategy yielding positive results in curtailing Cost to Income Ratio (CIR) by 20bps YoY.

Funding Mix





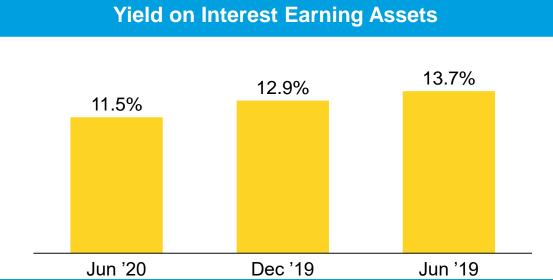


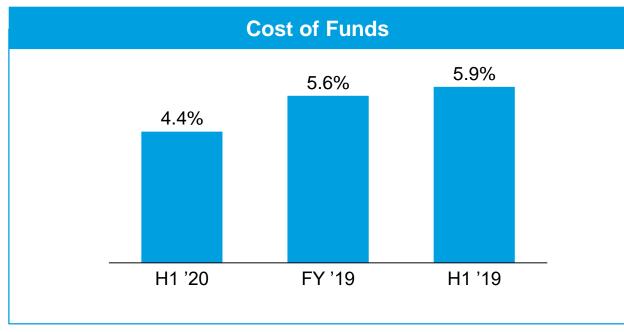
 Deposits grew by 12% by N179.3bn from N886.3bn in December 2019 to N995.2bn in June 2020 reflecting increased demand for our innovative offerings and the continued benefits of our brand growth

Margins





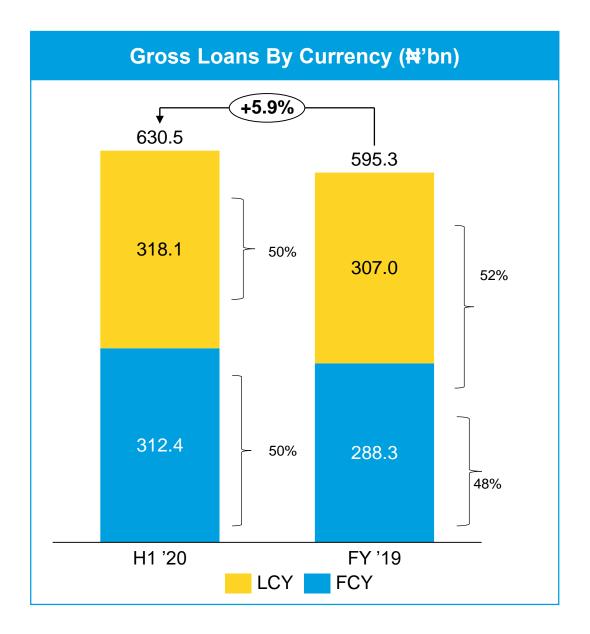


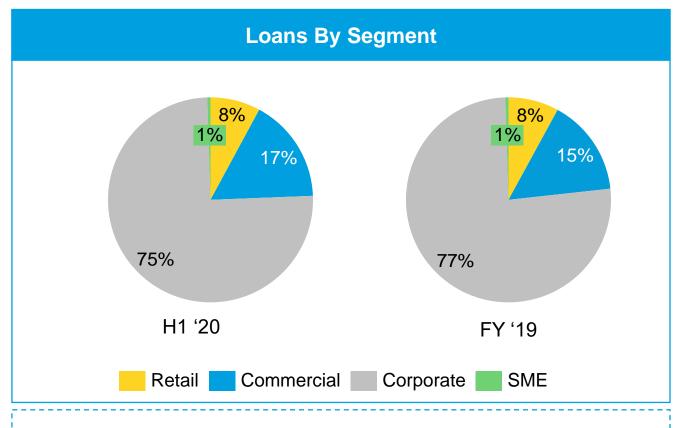


- Average cost of funds decreased by 120bps QoQ to 4.4% from 5.6%, as a result of lower cost of deposits
- Net interest margin declined by 50bps from December 2019 to June 2020.
- The moderation in yield on interest earning assets was due to lower interest/lending rates

Gross Loans







- Gross loans grew by 6% YTD reflecting the opportunities for risk asset creation based on economic realities.
- Increase in our FCY book as a result of revaluation of dollar loan portfolio due to currency adjustments. 57% of this growth was due to revaluations gains from currency adjustment.

Risk Asset Mix

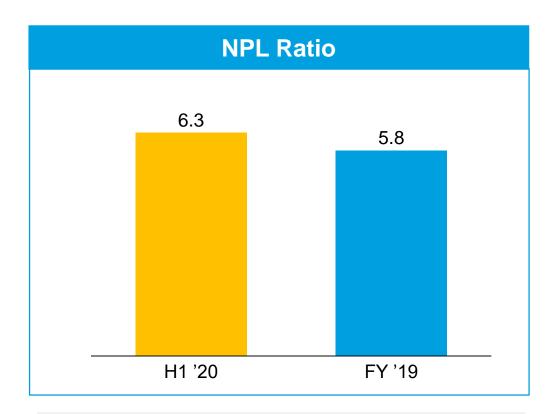


	H1 '20	FY '19
Oil and Gas ²	31.6%	28.7%
Manufacturing Manufacturing	17.2%	14.4%
General Commerce	12.1%	13.8%
Power ²	8.8%	9.2%
Retail	8.8%	8.1%
Real Estate	5.5%	5.8%
Education	0.8%	0.3%
Others ¹	15.2%	19.7%

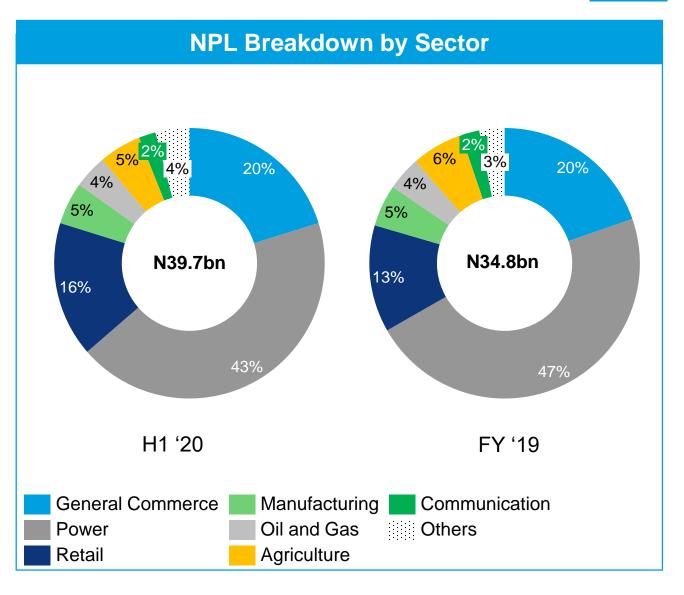
Others includes, Agriculture, Communications, Finance and Insurance, SME, Hospitality, Human health and Social work, Public Utilities, Real Estate, Transportation and Storage
 Oil & Gas and Power sectors without the impact of revaluation of FCY loans in H1 2020 is 31.1 % and 8.6% respectively.

Asset Quality





NPL ratio increased slightly to 6.3% in H1 2020 (vs. 5.8% in FY '19) as impairments began to rise as a result of COVID-19 disruptions



^{1.} Others includes Communication, Government, Real Estate, Education, Finance and Insurance, Human health and Social work.



The Operating Environment Union Bank Update H1 2020 Financial Performance Looking Ahead

In 2020, we continue to focus on driving growth via six priority areas...



Regional & Value Chain



"one bank" approach
Tailored regional strategy
Data & analytics support

Emerging Segments



alpher, TechVentures & SME Compelling product & service offerings

Education



Edu360 platform
Premier bank for the education
value chain

Transaction Banking



Product & service innovation

Channels



Enabler for business Revenue generation Sales & service efficiency

Digital



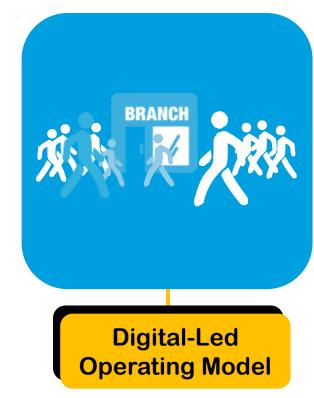
Sales and service productivity
Operational efficiency
New revenue streams
Digitally confident workforce

Strategy for the rest of 2020 and beyond





- Focus on resilient sectors amidst the pandemic headwinds i.e. FMCG (local manufacturing), Healthcare & Telecoms
- Intensify focus on education (virtual engagement), logistics & transport
- Cautious approach to more vulnerable sectors (oil & gas, trade)



- Further accelerating our efforts and investments in our digital platforms / processes to ensure seamless service delivery and robustness of offerings across virtual channels (UnionMobile, Online, 360)
 - More channel features / capabilities
 on Mobile, USSD, online (loan booking, cards, active locations)



- **Building a future-ready workforce** to meet demands of the "new normal"
- Conducted **DFA and learning plans for staff**
- Ensure grooming of sales & technologysavvy talent towards core / priority areas of the future

*DFA - Digital Fitness Assessment



Appendix

1

Group Financials

Group Financials

2

Bank Financials

H1 2020 Performance – Group Financial Summary



Balance Sheet (Nation) Key

Ratios

Assets
Gross Loans and Advances
Customer Deposits
NPL Ratio
Capital Adequacy Ratio
Coverage Ratio*

Jun -2020	Dec -2019	Variance
2,045.7	1,711.7	334.0
630.5	595.3	35.2
995.2	886.3	108.9
6.3%	5.8%	0.5%
19.2%	19.7%	0.5%
127.5%	138.1%	-10.6%

	Gross Earnings
	Net Interest Income
	Non-Interest Income
Income	Credit/Other Impairment Charge
Statement	Operating Expenses
(₦ 'bn)	Profit before tax from Continued Ops
	Loss/Profit from Discontinued Operations
	Profit Before Tax
	Profit After Tax
	Net Interest Margin
	Cost to Income Ratio
Key	Return on Equity
Ratios	Return on Assets
	Net Asset Value per share
	Earnings Per Share

H1'20	H1'19	Variance
81.9	76.0	5.8
24.0	28.0	4.0
22.7	18.3	4.4
4.2	(4.5)	-8.7
35.5	35.6	0.1
11.5	11.2	0.3
(0.2)	0.7	-0.9
11.3	12.1	-0.8
10.7	11.9	1.2
5.3%	5.8%	-0.5%
75.5%	76.1%	0.5%
8.5%	10.8%	2.3%
1.2%	1.6%	0.4%
N8.82	N8.21	N0.61
37k	37k	

^{*}Coverage Ratio – Excludes prior year adjustment





N million	H1'20	H1'19	Δ
Gross earnings	81,857	76,016	8%
Interest income	57,360	54,017	6%
Interest expense	(29,102)	(30,481)	-5%
Net interest income	28,258	23.356	20%
Net impairment charge for credit losses	(4,237)	4,509	-194%
Net interest income after impairment charge	24,021	28,045	-14%
Net fee and commission income	5,057	6,439	-21%
Net trading income	8,896	3,635	145%
Cash recoveries	2,653	5,281	-50%
Net income from other financial instruments at fair value			
through profit or loss	1,895	1,315	44%
Other operating income	4,218	1,599	164%
Non interest income	22,719	18.269	24%
Operating income	46,740	46,314	1%
Net impairment write-back on other financial assets	306	462	-34%
Operating Expenses	(35,513)	(35,609)	-
Profit before tax from Continued Operations	11,533	11,167	3%
Loss/Profit from Discontinued Operations	(256)	711	-133%
Profit before tax	11,278	12,126	-7%
Profit for the year	10,759	11,853	-9%

H1 2020 Performance: Group Balance Sheet



N million	Jun -20	Dec-19	Λ.
	N million	N million	Δ
ASSETS			
Cash and cash equivalents	267,298	320,303	-17%
Financial assets at fair value through profit or loss	86,228	23,322	270%
Pledged assets	74,048	20,150	267%
Derivative assets held for risk management	4,098	7,081	-42%
Loans and advances to customers at amortised cost	581,659	550,613	6%
Investment securities	293,935	257,085	14%
Trading properties	1,186	187	871%
Investment properties	4,203	5,701	-26%
Property and equipment	62,340	57,968	8%
Intangible assets	4,585	5,382	-15%
Right of Use Assets	3.054	2,921	5%
Deferred tax assets	95,875	95,875	-
Cash reserve requirement	484,154	296,043	64%
Other assets	70,464	65,668	7%
Defined benefit assets	1,671	1,395	20%
Assets classified as held for sale	175,914	162,537	8%
TOTAL ASSETS	2,211,342	1.872,232	18%





N million	Mar-20	Dec-19	Δ
Liabilities Derivative liabilities held for risk management	0.444	2 111	
Derivative liabilities held for risk management	2,111	2,111	-
Deposits from banks	-	-	400/
Deposits from customers	995,014	886,263	12%
Current tax liabilities	547	486	13%
Deferred tax liabilities	280	226	24%
Lease Liabilities	1,775	1,651	8%
Other liabilities	566.086	433,115	31%
Retirement benefit obligations	1,193	842	42%
Debt securities issued	13,982	13,947	0%
Commercial Papers	25,940		-
Long term subordinated bond	29,484	29,104	1%
Other borrowed funds	154,456	109,924	41%
Liabilities classified as held for sale	145,586	142,221	2%
Total Liabilities	1,953,132	1,619, 890	21%
Equity			
Share capital and share premium	148,152	147,842	-%
Retained Earnings	24,838	21,437	16%
Other reserves	78,635	76,520	3%
Equity attributable to equity holder	251,625	245,799	2%
Non-controlling Interest	6,585	6,543	1%
Total Liabilities and Equity	2,211,342	1,872,231	18%



Appendix

1

Group Financials

2

Bank Financials

Bank Financials

H1 2020 Performance – Bank Financial Summary



Balance Sheet (₦ 'bn)

> Key Ratios

Assets
Gross Loans and Advances
Customer Deposits
NPL Ratio**
Capital Adequacy Ratio**
Coverage Ratio*

Jun-2020	Dec-2019	Variance
2,045.7	1,711.7	333.9
630.5	595.3	4.9
995.2	886.3	108.8
6.3%	5.8%	-0.5%
19.2%	16.5%	2.7%
127.5%	138.1%	-10.6%

	Gross Earnings
	Net Interest Income
Income	Non-Interest Income
Statement	Credit/Other Impairment Charge
(₦ 'bn)	Operating Expenses
	Profit Before Tax
	Profit After Tax
	Net Interest Margin
	Cost to Income Ratio
Key	Return on Equity
Ratios	Return on Assets
	Net Asset Value per share
	Earnings Per Share

H1'20	H1'19	Variance
79.7	72.3	7.5
28.0	23.2	4.8
22.7	18.5	4.1
(4.2)	4.5	(8.7)
(35.4)	(35.5)	0.1
11.3	11.2	0.1
10.8	11.1	(0.2)
5.2%	5.9%	-0.7%
75.7%	75.9%	-0.2%
9.3%	10.8%	-1.5%
1.3%	1.7%	-0.4%
N8.05	N7.33	N0.72
37k	38k	-1k

H1 2020 Performance: Bank Profit and Loss Statement



\ 'million	H1'20	H1'19	Δ
Gross earnings	79,912	72,356	10%
Interest income	57,243	53,795	6%
Interest expense	(29,223)	(30,601)	-5%
Net interest income	28,020	23,194	21%
Impairment charge for credit loss	(4,237)	4,509	-194%
Net interest income after impairment charge	23,783	27,703	-14%
Net trading income	8,895	3,365	145%
Net Fees and commissions Income	5,058	6,493	-21%
Cash Recoveries	2,653	5,281	-50%
Net income from other financial instruments at fair value through profit or loss	1,895	1,315	44%
Other operating Income	4,168	1,891	120%
Non interest income	22,669	18,561	22%
Operating Income	46,452	46,264	
Operating expenses	(35,412)	(35,487)	
Net impairment write-back on other financial assets	-		-
Profit before tax	11,346	11,239	1%
Profit after tax	10,385	11,128	-3%

33

H1 2020 Performance: Bank Balance Sheet



₩'million

Assets

Cash and Cash equivalents

Financial assets at fair value through profit or loss

Pledged assets

Derivative assets held for risk management

Loans and advances to customers

Investment securities

Trading properties

Investment in subsidiaries

Property and equipment

Right of Use Assets

Intangible assets

Deferred tax assets

Cash reserve requirement

Other assets

Defined benefit assets

Assets classified as held for sale

Total Assets

Jun-2020 料 'million	Dec-2019 ₦' million	Δ
272,961	320,707	-15%
86,228	23,322	270%
74,048	20,150	267%
4,098	7,081	-42%
581,659	550,613	6%
293,538	253,633	16%
187	187	-
2,195	2,195	-
62,312	57,934	8%
3,054	2,921	5%
4,584	5,381	-15%
95,875	95,875	-
484,154	296,043	64%
70,769	65,930	7%
1,671	1,395	20%
8,372	8,372	-
2,045,705	1,711,740	20%

H1 2020 Performance: Bank Balance Sheet (Cont'd)

Total Liabilities and Equity



ni 2020 Perioriliance. Dank Balance Sheet (Cont u)				
₦ 'million	Jun-2020	Dec-2019		
	₩ 'million	∺ 'million	Δ	
Liabilities				
Deposits from banks			-	
Deposits from customers	995,186	886,328	12%	
Current tax liabilities	518	380	36%	
Derivative liabilities held for risk management	2,111	2,111	-	
Lease Liabilities	1,775	1,651	8%	
Other Liabilities	568,687	436,232	30%	
Retirement benefit obligations	1,191	840	42%	
Debt Securities issued	13,982	13,947	-	
Commercial Papers	25,940		100%	
Long Term Subordinated Bond	29,484	29,104	1%	
Other borrowed funds	154,456	109,924	41%	
Total Liabilities	1,810,008	1,480,548	22%	
Equity		_		
Share capital and share premium	148,152	147,842	-	
Retained earnings	26,842	23,323	15%	
Other reserves	60,703	60,027	1%	
Equity attributable to equity-holders				
Total Equity	235,697	231,192	2%	

2,045,705

1,711,740

20%





Thank You

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