

# CUSTOMER ACCOUNT UPDATE



## APPLICANTS DETAILS

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BVN:

ACCOUNT NO:

TITLE:  SURNAME:

FIRST NAME:

OTHER NAMES:

TELEPHONE UPDATE: ☐ TELEPHONE:

EMAIL UPDATE: ☐ EMAIL:

RESIDENTIAL ADDRESS:

## REQUEST TYPE

☐ 1. DORMANT ACCOUNT REACTIVATION

Reason for Dormancy: ☐ Proximity ☐ Out of Town ☐ Others  Comments

☐ 2. ACCOUNT CLASS MIGRATION

I hereby apply to migrate my account into \_\_\_\_\_ class

☐ 3. BVN LINKING

I hereby attest that the information given above is true and complete

Telephone Number on the BVN:

☐ 4. MANDATE CHANGE

I hereby authorize the bank to change my mandate:

\_\_\_\_\_  
Name of Signatory

\_\_\_\_\_  
Old Signing Authority

\_\_\_\_\_  
Old Signature Authority

\_\_\_\_\_  
Customer Signature & Date

PLEASE WRITE FIRST,  
MIDDLE & LAST  
NAME AT THE BACK  
OF PASSPORT

\_\_\_\_\_  
New Signing Authority

\_\_\_\_\_  
New Signature Authority

\_\_\_\_\_  
Customer Signature & Date

## FOR OFFICIAL USE ONLY

Received by: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Received by: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_